



## **REPLACEMENT PARTS WARRANTY POLICY**

Replacement parts furnished by Cousins Packaging Inc., and installed on machines that are still within their original warranty period will be warranted for the remainder of the specific machine's original warranty period.

Replacement mechanical parts furnished by Cousins Packaging Inc. and installed on machines that are no longer within their original warranty period are warranted to be free from defects in material and workmanship for a period of 30 days from date of shipment.

Replacement electrical parts furnished by Cousins Packaging Inc. and installed on machines that are no longer within their original warranty period carry no warranty and cannot be returned. These parts are bench-tested prior to shipment to ensure they are in proper working order when they leave the factory.

In all cases, determination of warranty eligibility will be based on factory and, where necessary, OEM inspection of the returned parts. No credit will be issued and no credit may be taken until that process is completed.

Parts that have been improperly installed, disassembled, damaged during removal, tampered with, re-worked, improperly maintained, abused, or returned incomplete will not be covered by this warranty.

Parts returned without the prescribed paperwork will not be covered by this warranty. Labor to remove or repair any component is not covered by this warranty. Damage incurred during shipment is the responsibility of the carrier and is not covered under this warranty.

Parts that are obtained locally from OEM's or other sources not originating from Cousins Packaging Inc. are not covered under this warranty. If a replacement part has been procured from a source other than Cousins Packaging Inc. and the original defective part is then returned for warranty assessment and upon inspection is deemed eligible for warranty coverage, no credit will be issued for the cost of that part. The extent of our responsibility under that scenario will be to provide a replacement part, FOB Cousins Packaging Inc., Etobicoke, Ontario, Canada.

Effective: January 1, 2015