

## STANDARD MACHINE WARRANTY

Effective Sept. 2016

All components used in the manufacture of pallet wrap equipment and associated parts by Cousins Packaging are warranted to be free from defects in material and workmanship for a period from date of shipment as follows: lifetime on blue pre-stretch rollers, five (5) years for metal fabrications manufactured by Cousins Packaging and three (3) years for buyout components (items purchased by Cousins). Bought-out commercial OEM assemblies including lift-tables, air compressors, etc. are covered by the OEM's warranty. Cousins Packaging will, at its sole discretion, repair or replace any defective components.

Not covered by this warranty is normal wear of components such as, but not limited to; belts, chains, fuses, bulbs, etc., or misuse or abuse of the machine or any components thereof. As well, parts returned without the prescribed paperwork will not be covered by this warranty. Labor to remove or repair any component is also not covered by this warranty. Damage in transport is the responsibility of the carrier and is not covered under our warranty.

Except as stated herein, Cousins Packaging makes no other warranty, expressed or implied, nor does it assume or authorize anyone else to assume for it, any other obligation relating to Cousins' machinery or equipment. This warranty does not apply to equipment that, in the opinion of Cousins Packaging, has been subjected to misuse, neglect, or has been repaired or altered by unauthorized personnel. All defective parts must be returned in their original state. Defective parts that have been disassembled or damaged during removal or otherwise tampered with will not be covered under warranty, unless otherwise stated in writing by Cousins Packaging. Cousins Packaging makes no warranty as to fitness of equipment for particular purposes. Cousins Packaging Inc.'s sole obligation under this warranty will be to provide for repairs to components or replacement of parts, FOB Cousins Packaging Inc., Mississauga, Ontario, Canada.

## INSTALLATION/START-UP

### CUSTOMER RESPONSIBILITIES:

- ❖ Unload, unpack and inspect the equipment for any freight damage (apparent or hidden). If there is damage the Bill of Lading will need to be signed, noting the damage. You will then need to file all necessary freight claims with the appropriate carrier.
- ❖ Remove all interfering equipment and clear the area where the equipment is to be installed.
- ❖ Assemble / erect subject equipment.
- ❖ Furnish all electrical wiring and connections per system requirements.
- ❖ Furnish any air connections if required.
- ❖ Integrate with any existing upstream and/or downstream equipment.
- ❖ Provide qualified technicians, operators, and maintenance personnel to start-up system.
- ❖ Lag system to the floor.

### NOTES:

- 1) This work must be completed prior to the arrival of a Cousins Packaging factory technician if start-up supervision has been requested.*
- 2) All start-up and training costs must be covered under a separate purchase order at prevailing rates. It is easier to track time, expenses and materials.*
- 3) Please allow a minimum of four (4) weeks for scheduling start-up of systems. Cousins Packaging Inc. will send a reminder thirty days in advance of scheduled ship date.*