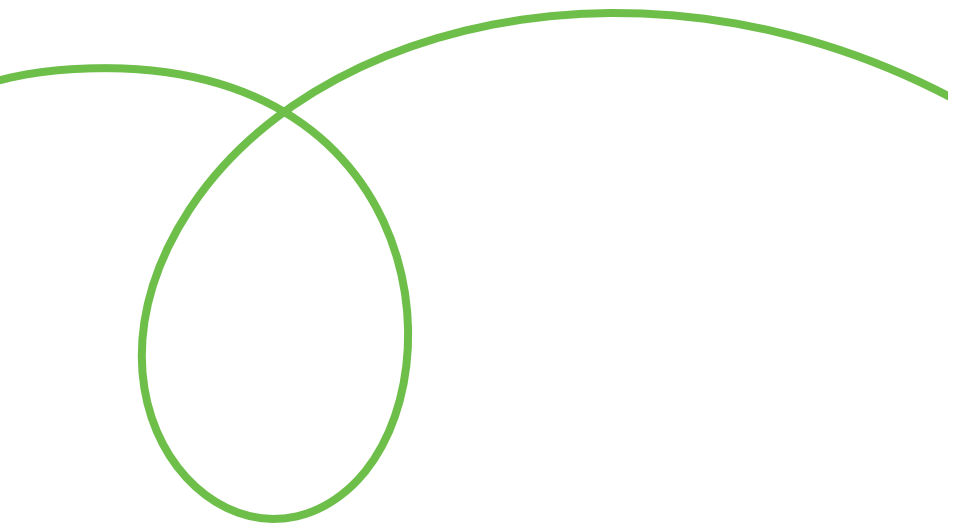


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**WHATEVER  
IT  
TAKES!**



*is for a while now... I've been waiting to smile, 'ey Been holdin'*



**jetBlue | BlueBenefits**  
27-01 Queens Plaza North  
Long Island City, NY 11101

**BlueCarpet**

**IT'S NEVER  
TOO EARLY OR  
TOO LATE**



**NAVIGATOR  
IS HERE TO  
LISTEN AND  
HELP...**

**FOR NAVIGATOR.**

*cause I'm on top of the world, 'ey I'm on top of the world, 'ey Waiting on t*



# NAVIGATOR, YOUR CREWMEMBER ASSISTANCE PROGRAM, WILL HELP YOU FEEL ON TOP OF THE WORLD.

Navigator (powered by BlueCarpet) is a free, confidential program offered to all Crewmembers and their families (even your entire household) for help with life's challenges, big and small, 24/7. Check out the program and what Crewmembers are saying.



"I wasn't ready to go see a counselor in person about my anxiety, but when it started to creep into all areas of my life, I called Navigator who helped me find a counselor in my area. I was able to book an appointment that week. It was one of the best decisions I've made." **~TechOps**



"It seemed like my credit card debt tripled overnight. That's when my partner pushed me to call Navigator for a free 30-minute call with a financial professional. She was awesome and helped me get on a disciplined payment plan that we could afford." **~Inflight**



"Navigator helped me feel less overwhelmed by working with me on a plan for completing all the items on my family's to-do list. Now, I am better organized and actually have more free time!" **~Support Center**



"I'm so happy I called Navigator to help with my son's learning issues. Navigator understood that my time demands were stressful. I got solid referrals to learning centers in my area. I called the ones that worked with my schedule and made appointments to visit them. Any question I had, Navigator was able to help." **~System Operations**

## COUNSELING

Get six free sessions (per issue) in person or through video chat with a licensed counselor for help with anxiety and stress, depression, relationship and family issues, grief, life transitions and more.

## LEGAL ADVICE

Get one free 30-minute consultation by phone (per issue per year) with licensed attorneys for real estate transactions, traffic matters, divorce, wills and trusts, identity theft and more, with discounts for ongoing representation.

## FINANCIAL GUIDANCE

Get two free 30-minute consultations (per issue per year) by phone with a financial professional for help with debt, investment plans, tax questions, estate planning, budgeting and more.

## WORK-LIFE MANAGEMENT SERVICES THAT HELP YOUR DAILY LIFE

### Adult/elder care

Get housing assistance, respite care, hospice services, Medicare/Medicaid support, transportation, long-distance caregiving and aids to daily living.

### Child/parenting matters

Find help with childcare, teen/adolescent support, developmental experts, camps, family activities, parenting/grandparenting resources and more.

### Life transitions

Get help finding alternative and community education programs, career counseling, enrichment in the arts, online classes and more.

### Convenience services

Get help with home repairs, recreational activities, pet sitters, affinity groups, dinner reservations and more.

To access Navigator services 24/7, call BlueCarpet and say "Navigator." You can also use the code: **JetBlue** to log on to [liveandworkwell.com](https://liveandworkwell.com) and explore more!



"I got a traffic ticket and had enough of a reason to dispute it, so before my court date, I called Navigator and had a free 30-minute consultation with an attorney. He helped me understand my rights and gave me advice on how to handle my situation, such as talking points for court." **~Customer Service**



"One call with Navigator was all it took to get the necessary information and guidance on moving my father into an extended care facility for Alzheimer patients in another state. They called facilities, checked on availability and even gave me lodging options for when I would be in town to visit." **~Airports**

"ON TOP OF THE WORLD"  
IMAGINE DRAGONS

## USE NAVIGATOR TODAY.

It starts with BlueCarpet, your go-to benefits concierge service.



### PHONE

Call BlueCarpet at **1-866-529-1675** and say "Navigator."



### ONLINE

Visit [liveandworkwell.com](https://liveandworkwell.com) and log on with code: **JetBlue** (not case sensitive) to search for providers, explore topics and access Navigator services.

Visit [lifeisbetterinblue.com/bluecarpet](https://lifeisbetterinblue.com/bluecarpet) for general information.

1-866-529-1675 | [liveandworkwell.com](https://liveandworkwell.com)

This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. For Crewmembers who are covered under the JetBlue health plan, BlueCarpet is available at no additional cost as part of such health plan. For Crewmembers NOT covered under the JetBlue health plan, BlueCarpet is available at no additional cost as part of your benefits. CERTAIN PROGRAMS OR SERVICES ARE AVAILABLE TO CREWMEMBERS WHO ARE COVERED UNDER THE JETBLUE HEALTH PLAN ONLY. CONTACT YOUR BLUECARPET OR PEOPLE DEPARTMENT REPRESENTATIVE FOR MORE INFORMATION. The information provided is for informational purposes only. Program representatives cannot diagnose problems or recommend specific treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law, and as such, they may use or disclose the information you provide in furtherance of the BlueCarpet program; or, for Crewmembers who are covered under the JetBlue health plan, other services in furtherance of such health plan. Discuss with your doctor how the information provided is right for you. This is not an insurance program and may be discontinued at any time. Please refer to your plan materials for complete information.

I've been waiting on this for a while now... I've been waiting to smile, 'ey I'm on top of the world, 'ey I'm on top of the world, 'ey