

ABUSE IN LATER LIFE EDUCATION SERIES FOR ADVOCATES:

# ELDER-INFORMED VICTIM SERVICES

Module 13

National Clearinghouse on Abuse in Later Life

2017

# Office on Violence Against Women Abuse in Later Life Program

2

This project was supported by Grant No. 2014-TA-AX-K050 and 2016-TA-AX-K071 awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

### **Learning Objectives**

- 3
- Recognize the importance of including elder voices in designing programming and policy
- □ Utilize the tools and strategies needed to implement inclusive, elder-informed programs and policies

National Clearinghouse on Abuse in Later Life

# Inviting Older Adults to Review Policies and Practices



### Why Does This Matter?

- 5
- □ Invisibility and social marginalization of older individuals
- □ Programs often designed for younger victims
- □ Older adults more likely to engage with programs that meet their needs
- ☐ Honors older survivors' lived experiences

National Clearinghouse on Abuse in Later Life

### Organizing and Facilitating Listening Sessions





### Needs Assessment: Planning

7

- □ Plan with a team
- □ Consider criminal justice professionals, APS, aging service providers, faith community, health care
- □ Be as inclusive as possible

National Clearinghouse on Abuse in Later Life

## Needs Assessment: Review Current Response

8

- □ Demographic data
- □ Victim service agencies
- □ Aging services and APS
- □ Law enforcement and criminal justice systems

#### Needs Assessment: Determine Needs

9

- □ Written survey tool
- □ Professionals and older adults
- □ Electronic and in-person
- □ Questions need to be consistent between surveys

National Clearinghouse on Abuse in Later Life

## Needs Assessment: Surveying Older Adults

10

- □ Consider language
- □ Meet older participants where they are and truly engage
- □ Respond to individuals who self-disclose
- □ Provide hotline phone numbers

### Summary

11

- □ Elder-informed programs and policies are part of a comprehensive and effective approach to victim services
- □ Listening sessions, focus groups, and community needs assessment can be effective methods of seeking information from older community members

National Clearinghouse on Abuse in Later Life

#### Video Presenters

12

- □ Anne Menard
  - CEO, National Resource Center on Domestic Violence
- □ Sue Hall Dreher
  Consultant Formerly Director, Sexual Assault Support Services of Midcoast
  Maine
- □ Bonnie Brandl
   □ Director, National Clearinghouse on Abuse in Later Life

#### Thank You

13

- Special thanks to Terra Nova Films for the ongoing working partnership with NCALL and the beautiful video production
- □ www.terranova.org



National Clearinghouse on Abuse in Later Life

## Staying Connected to NCALL and Other Advocates

14

- □ Sign up for our enewsletter: <a href="http://oi.vresp.com/?fid=03fcc93262">http://oi.vresp.com/?fid=03fcc93262</a>
- □ Join our listserv for advocates serving older survivors: ncall@ncall.us
- ☐ Join us on Facebook: www.facebook.com/ncall.us
- ☐ Join us on Twitter: www.twitter.com/ncall us





# National Clearinghouse on Abuse in Later Life (NCALL)

15

National Clearinghouse on Abuse in Later Life, a project of End Domestic Abuse Wisconsin: (Wisconsin Coalition Against Domestic Violence)

www.ncall.us | ncall@ncall.us 608-255-0539

