

— ACHE OF MINNESOTA NEWSLETTER

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ACHE of Minnesota
An Independent Chapter of



American College of
Healthcare Executives
for leaders who care®



Message from the President

WADE SWENSON, FACHE | ACHE OF MINNESOTA PRESIDENT

Dear ACHE of Minnesota Members and Friends,

As we approach mid-2026, I reflect on the significance of this chapter for my professional life and its potential value for every healthcare leader in our state.

ACHE of Minnesota exists to serve you. This chapter supports your growth, connections, and impact, whether you're an early-career administrator, a seasoned executive, or a clinician entering management.

Membership in ACHE of Minnesota delivers tangible value every year. Our programming offers high-quality continuing education designed specifically for the realities of leading healthcare in this region, from rural critical access hospitals to large academic medical centers. Our networking events create the relationships that carry careers forward. And our community of peers offers something that no online resource can fully replicate: the wisdom of colleagues who understand exactly what you are facing.

I also want to speak directly to the clinicians in our community: physicians, advanced practice providers, nurses, pharmacists, and others who carry both clinical and leadership responsibilities. ACHE of Minnesota is for you. Healthcare leadership is no longer the exclusive domain of administrators. The most effective organizations we see today are those where clinical voices are integrated into strategy, operations, and governance. If you have ever wondered whether ACHE of Minnesota has something to offer you, the answer is yes, and this chapter is a welcoming place to start.

It is a privilege to serve as your chapter president. I am grateful for this community and energized by what we are building together. Thank you for your membership, your engagement, and your commitment to advancing healthcare leadership in Minnesota.

With appreciation,

Wade

Wade Swenson, MD, MPH, MBA, FACHE
President, ACHE of Minnesota



Message From Your ACHE of Minnesota Regent

KATIE KUMMER, FACHE | REGENT

Healthcare leadership continues to demand extraordinary resilience. Every day, leaders across Minnesota are balancing operational pressures, workforce challenges, financial realities, transformation initiatives, and the very human responsibility of caring for patients, families, and teams.

What continues to stand out to me is that while our organizations may differ, many of the leadership challenges we face are remarkably similar. There is real value in creating space to learn from one another, share perspectives, and simply connect with peers who understand the complexity of this work.

With that in mind, I will be launching informal bi-monthly virtual networking conversations, “Coffee with Katie,” for Minnesota healthcare leaders and ACHE members. These sessions are intended to be conversational, practical, and relationship-centered — a space to discuss leadership challenges, exchange ideas, and strengthen the sense of community that makes healthcare leadership in Minnesota so special.

My hope is that these conversations create another opportunity for us to navigate this work together, support one another, and continue learning from the incredible leaders across our state.

In addition to the amazing local programming the Minnesota Chapter offers, I want to remind you of the resources and programs available to you through ACHE National. From on-demand webinars to year long executive programs or even customized learning for your organization, the [ACHE Learning Center](#) is here to support you and your leadership teams to engage, support and transform.

If there is anything I can do to support you, please do not hesitate to reach out.

With gratitude,
Katie Kummer, MS, FACHE
Regent, Minnesota

Katie Kummer, MS, FACHE
Regent for ACHE of Minnesota





WELCOME NEW MEMBERS

Welcome to our 24 new members and 5 transfer members! We are thrilled you have decided to join the Minnesota Chapter of ACE in our commitment to healthcare.

NAME	TITLE	COMPANY
Layne Adams*		
Anthony Balzarini, FACHE*	Chair, Enterprise Food Services	Mayo Clinic
Tanya Barnhart, PharmD		
Carrie Bowler	Operations Manager	Mayo Clinic
Shana S. Deckard		
Tara Drahos	VP of Clinic Operations	Hutchinson Health
Andrew Folstad, DNP, MSN, RN		
Sagal Gani, MBBS, MBA		
Joshua Goudge	Veteran Services Supervisor	St. Cloud VA Health Care System
Annette Greely, EdD, MS		
Ryan Hansen, PharmD		
Daniel Hurley, PhD	System Clinical Director of Psychological Services	Allina Health
Muzammil Iqbal		Center for Nurturing & Growth
Loren Johnson	Executive Director	EOSIS Recovery
Katie L. Kerr, EdD, MS	Program Director & Associate Professor	The College of St. Scholastica
SSG Ezbone Kibogo	Mental Health Specialist	HHS/IHS
Raymond E. Kitoko		
Rachel Lawlor, RN, MHA, FACHE*		
Markcus A. Lee, II	Senior Program Coordinator	Mayo Clinic

* Transfer to MN Chapter

New members 4/1/26 thru 6/30/26



WELCOME NEW MEMBERS

Welcome to our 24 new members and 5 transfer members! We are thrilled you have decided to join the Minnesota Chapter of ACE in our commitment to healthcare.

NAME	TITLE	COMPANY
Bri Bri Machold		
James P. Newbrough, Jr.*	Healthcare Executive	
Toral Patel, MSN, RN		
Olga Pizzo	Senior Account Executive	Optum
Michael J. Rogers	Manager -Practice Operations	Mayo Clinic
Nora Sande*		
Rammohan R. Sankaraneni , MD	Vice President Allina Health	Allina Health
Joshua Skubby		
Jacob Wager, MHA, BSN, RN		
Mary Walker		

** Transfer to MN Chapter*

New members 4/1/26 thru 6/30/26

Welcome!



NEW FELLOWS

WHAT IS FACHE?

The FACHE credential is the gold standard for board certification in health management. According to ACHE, healthcare leaders who obtain the FACHE credential signify their competency, commitment to service, and recognition as an esteemed leader.

CONGRATS!



Mary Bany, FACHE



Frederick Bettner, FACHE



Carisa Buegler, MHA, FACHE



Jennifer Fahse, FACHE





We connected with member Brooke Thorson to learn about her role as an Administrator for the Community Addiction Recovery Enterprise (CARE) in Fergus Falls, her journey into healthcare administration, and the benefits she finds with being an ACHE member!



Brooke Thorson, MSW, LICSW, FACHE

Administrator
Community Addiction Recovery Enterprise (CARE) Fergus Falls
Mental Health & Substance Abuse Treatment Services (MHSATS)
Direct Care and Treatment

BACKGROUND:

Q: Tell us about your current role and what it entails.

A: I am the Administrator of Community Addiction Recovery Enterprise (CARE) in Fergus Falls, a program that delivers high-intensity residential treatment for individuals substance use disorders and co-occurring conditions. I oversee the day-to-day operations of the program, including administrative, clinical, and support services; ensure the delivery of high-quality, cost-effective care; maintain compliance with Joint Commission and state licensing and other regulatory standards; and collaborate with patients, families, counties, providers, and other stakeholders to support effective treatment outcomes.

Q: When did you know you wanted to work in the healthcare field and/or what inspired you?

A: I knew early in my adult life that I wanted to pursue a career in social work, grounded in a deep belief in the dignity and worth of every person. I began in community-based settings, supporting individuals in their homes and communities, and later transitioned into more facility-based, acute care as my interest grew in psychiatric treatment and supporting people during pivotal stages of recovery and wellness. While working as a county case manager, I regularly collaborated with healthcare facilities to coordinate client care. Through this work, I recognized an opportunity to contribute more directly to a system of care serving some of Minnesota's most vulnerable individuals, and I felt my skills and experience aligned well with the mission and needs of my current organization.

Q: Tell us about your journey into healthcare administration.

A: I began my career with my current organization as a bachelor's-level social worker, where I naturally gravitated toward leadership by identifying ways to improve efficiency and streamline processes. While working full time, I pursued graduate education and transitioned into my first formal leadership role in behavioral health as I completed my degree.

Q: What advice were you offered that has led to this career or opportunities that you have pursued?

A: Rather than one defining piece of advice, I benefited from consistent encouragement to develop leadership skills, pursue additional education, and step into roles that aligned with my strengths. Those influences shaped my transition into healthcare administration and the opportunities I have pursued since.

CONNECTION TO ACHE:

Q: How long have you been a member of ACHE, and why did you decide to join?

A: I have been a member of ACHE since September 2019, and I joined to build local professional connections and to participate in accessible, in-person education and networking opportunities. I was also encouraged and supported by my employer in pursuing membership.

MENTORSHIP:

Q: Did you (or do you) have a mentor that played a role in navigating your career?

A: Yes. A former colleague and manager encouraged me to pursue the leadership position I have held since 2018. Their guidance helped me evaluate my skills and potential for success in a management role and provided the perspective needed to transition into formal leadership.

Q: What stands out as some of the most important lessons your mentors have taught you?

A: This comes from a combination of mentors, but one lesson that has stayed with me is that those making decisions, developing policies, and holding administrative roles are, fundamentally, people doing their best with the resources and knowledge they have. Humanizing both the decisions and the decision-makers helped me see myself in leadership. Being invited into decision-making spaces further reinforced this perspective and shaped my approach to leadership.

PERSONAL:

Q: What do you do to recharge to avoid burnout?

A: I prioritize quiet time and maintain a close circle of family and friends who support and ground me. I also take true time off from work—without checking emails or messages—which helps me reset and recharge.

Q: What are some of your hobbies?

A: I enjoy staying active and involved in my husband and children's lives, whether it's attending their sporting and extracurricular activities, spending time with them on the lake, or doing other things we all enjoy. Outside of family, I value time outdoors that allow me to relax and recharge, including boating, traveling, and exploring new places.

Q: Name something on your bucket list.

A: I hope to do more travel and seek adventurous experiences that broaden my perspective. In line with this, I have a mission trip to Uganda planned for 2026.

Q: What makes you the person you are?

A: I have a genuine desire to help others, guided by a belief in the inherent worth of every person. This shapes my professional and personal life, where I foster meaningful connections, support my children in discovering themselves and their purpose, and find fulfillment in teaching and mentoring others.

Our **Member Feature** aims to highlight individual members and their diverse backgrounds, as well as celebrate the amazing work you do. Please share your story today or nominate a colleague who you think should be featured. Email us at contact@achemn.org

EVENT RECAP

ACHE MN Journal Club

The Southern LPC, led by Mayo Clinic's Julie Hobbs, has hosted a Journal Club for the past several years. In 2025, the Northern LPC was invited to join, and together we began rotating leadership of the bimonthly sessions between the two LPCs.

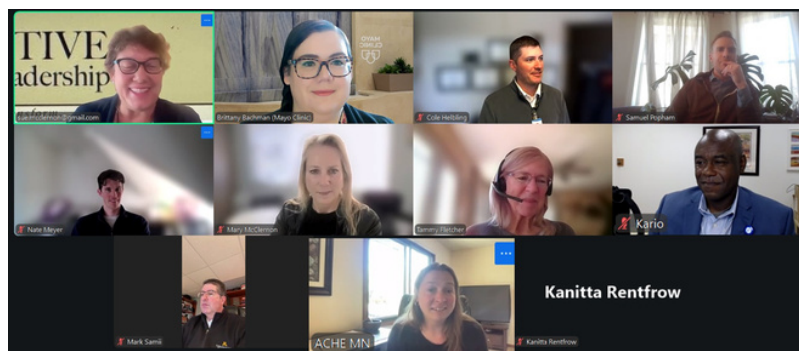
The Journal Club is structured as a "Morning Coffee Break Journal Club," held from 11:00 a.m.–12:00 p.m. on the third Friday of every other month. LPC members rotate responsibilities for topic selection, evidence based article review, and session facilitation. Attendees receive 1.0 hour of qualifying credit for participation.

On April 24, Dr. Sue McClernon facilitated a session focused on team building within healthcare organizations. Participants received three articles in advance and engaged in a discussion on how healthcare delivery research demonstrates that team empowerment and shared leadership significantly improve collaboration and organizational performance. The conversation also explored how effective teamwork—supported by strong communication, trust, and ethical leadership—is associated with higher-quality care and safer healthcare systems. When implemented effectively, these approaches can also help reduce workforce burnout and improve retention.

We invite you to join us as a facilitator and/or attendee for the remainder of the 2026 Southern/Northern and now Central LPC Journal Club series:

- June 19, 2026, at 11:00 a.m. — Southern LPC Host
- August 21, 2026, at 11:00 a.m. — Northern LPC Host
- October 16, 2026, at 11:00 a.m. — Southern LPC Host
- December 18, 2026, at 11:00 a.m. — Northern LPC Host

All ACHE MN members are welcome. We look forward to your participation!



EVENT RECAP

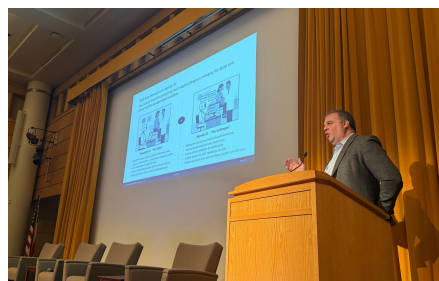
AI Beyond the Buzz: Real-World Use Cases

April 28, 2025

The discussion focused on the thoughtful introduction, vetting, and responsible use of AI in healthcare, with a strong emphasis on integrating AI into clinical workflows and driving measurable operational efficiencies.

In addition to the examples already in use—ambient clinical dictation, using Copilot to support job description development, surfacing previously hidden insights, reducing late cancellations, and identifying hidden referrals. Other examples include AI-supported documentation review, reducing administrative burden and delays in care as well as clinical decision support tools that flag deterioration risk earlier and support safer, more consistent care;

Overall, the conversation reinforced that the greatest value comes not from AI as a standalone tool, but from embedding it responsibly into day-to-day workflows where it supports clinicians, leaders, and teams in delivering better outcomes.



EVENT RECAP

University of Minnesota CLARION Case Competition

ACHE of Minnesota was proud to sponsor the University of Minnesota CLARION Case Competition, which celebrated its 25th anniversary this year. Hosted by the CLARION (Clinician Administrator Relationship Improvement Organization) program, the event brought together students from across health professions to collaborate on real-world healthcare challenges—in 2026, focused on colon cancer prevention, screening, and treatment.

CLARION continues to be a powerful platform for developing future healthcare leaders, engaging hundreds of students nationwide in team-based, patient-centered problem solving.

We were also excited to have one of our very own ACHE of Minnesota board members serve as a case competition judge, supporting and recognizing the next generation of interprofessional leaders.

Congratulations to all the participating teams for their innovative, collaborative solutions and commitment to improving care delivery.



EVENT RECAP

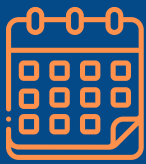
Population Health Management: Access, Outcomes, and Financial Implications

June 10, 2026

The ACHE Virtual Education “Population Health Management: Access, Outcomes, and Financial Implications” featured Kimber Wraalstad, Chad Liedl, and Dr. Josh Wiederin discussing how telehealth and mobile care models can improve access, outcomes, and sustainability in healthcare. Kimber, CEO for North Shore Health, shared her organization’s experience using tele-ED, tele-behavioral health, tele-rehab, and tele-hospitalist services. Senior Director of Operations for Mobile Integrated Health at the Mayo Clinic, emphasized these care models must be integrated into the broader care system rather than operate as stand-alone services. Dr. Wiederin discussed inpatient and outpatient Palliative Care telehealth consults, rural critical access hospital partnerships, and growing interest in tele-palliative care.

The panelists highlighted telehealth’s value in providing services communities otherwise could not access, reducing travel burdens, enabling earlier intervention, lowering downstream costs, and making wiser use of limited healthcare resources. They noted that adoption depends on clearly identifying the problem telehealth solves, proving outcomes with data, sharing early patient and clinician successes, involving frontline staff, ensuring reliable internet access, and creating high reliability workflows. To measure population health impact the panel recommended tracking outcomes such as emergency department utilization 90 days after intervention and improvements in diabetes management among patients with high AICs and frequent healthcare contacts.





Upcoming Events



Summer Social



Join fellow healthcare leaders for an evening of connection, conversation, and fun on Wednesday, July 29, 2026, from 4–7 PM at Brookview Golf & Lawn Bowling. Sponsored by Davis, this event will feature networking, yard games, driving range activities, food, drinks, and plenty of opportunities to build new relationships with healthcare professionals from across Minnesota. Register here: <https://www.eventbrite.com/e/summer-social-tickets-1992379574942?aff=oddtcreator>

Coffee with Katie



These session with ACHE MN Regent, Katie Kummer, FACHE, provide a space to discuss leadership challenges, exchange ideas, and strengthen the sense of community that makes healthcare leadership in Minnesota so special. A conversational, practical, and relationship-centered opportunity for us to navigate this work together, support one another, and continue learning from the incredible leaders across our state. Click on image to register.

2026 ACHE MN ANNUAL CONFERENCE

November 5, 2026 | 8AM - 5PM

Allina Commons, MacMillan Center, Sundet Hall
2800 10th Ave S, Minneapolis, MN 55407

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• RECENTERING THE SYSTEM •
AROUND PEOPLE**

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REGISTER HERE

The ACHE Minnesota Innovation Challenge

The Experience Gap: AI at the Front Door

A real healthcare case. Real leaders judging. One weekend that could change your network - and your thinking.

Here's the challenge.

A Minnesota regional hospital is watching patient satisfaction slip across every part of its operation — the phones, the clinics, the surgical suite, the bedside. Your team steps in as its strategy team to figure out why, and to design a smart, responsible, AI-enabled plan to fix it. You'll work from realistic internal data and present your recommendations to a panel of healthcare executives.

Who it's for.

If you're passionate about improving healthcare and you love working in teams to solve hard problems, this is for you. No special title required — just curiosity, drive, and a few teammates ready to dig in. You don't have to be an ACHE member — just work or go to school in Minnesota.

Why you'll want in.

- **Get in front of healthcare leaders.** Present your ideas to — and get feedback from — executives shaping care across Minnesota.
- **Build your network.** Meet peers, mentors, and decision-makers you'd struggle to reach any other way.
- **Get matched with a mentor.** Every team is paired with an experienced ACHE Minnesota leader to help you sharpen your thinking along the way.
- **Attend the ACHE Minnesota Annual Conference — free.** Every participant earns complimentary admission to one of the year's best healthcare-leadership gatherings.
- **Win recognition that travels with you.** Cash prizes, certificates, and a spotlight on the ACHE Minnesota website, newsletter, and LinkedIn for winning teams.

The ACHE Minnesota Innovation Challenge

Awards	How it's won
Best Strategy & Operations Plan	Strongest overall diagnosis-to-roadmap, judged by the panel. <i>\$1,000 per participant on the winning team</i>
Best Tech-Enabled Innovation	Most original, well-executed use of AI, judged by the panel. <i>\$1,000 per participant on the winning team</i>
People's Choice	Decided live by the audience - win the room and win the award. <i>\$500 per participant on the winning team</i>

Key Dates & Logistics	
Register your team	Click here for registration!
Registrations closes	Tuesday, September 1, 2026
Case released to teams	Wednesday, September 2, 2026
Submission deadline	Friday, October 23, 2026
Event & presentation	Thursday, November 5, 2026
Mentorship	Every registered team is paired with an ACHE Minnesota mentor
Location	Allina Commons
Format	Team submission: 1 1-page brief + 7-10 slides + 8-minute presentation + 7-minute Q&A
Questions	contact@achemn.org
More details	More to be shared as the event approaches

Register your team before Tuesday, September 1.

This is the very first ACHE Minnesota Innovation Challenge - be part of the inaugural class. Grab two to four people who love a good problem, complete the registration form above, and you're in: the case is released to teams on September 2nd, and each team is paired with an ACHE Minnesota mentor. Spots and presentation slots are limited - register today!

SCHOLARSHIP OPPORTUNITY!

ACHE of Minnesota is pleased to partner with the Minnesota Hospital Foundation (MHF) for the second year of our joint scholarship program supporting students pursuing careers in health care administration and management.

Following the success of last year's inaugural program, we are excited to continue investing in the next generation of health care leaders through this scholarship opportunity. A limited number of students entering the final year of a health care administration or management-related master's degree program will be selected to receive a **\$1,500 scholarship** to support their educational and professional development.

Scholarship funds may be used for:

- Tuition, required books, and mandatory fees necessary for graduation
- Certification or licensure exam preparation courses
- Certification or licensure exam fees and application costs

In addition, scholarship recipients will receive:

- Complimentary registration to attend the Minnesota Hospital Association Annual Meeting ACHE educational sessions on September 16, where scholarship awards will be formally presented
- A one-year complimentary ACHE student membership
- Opportunities to connect with health care leaders from across Minnesota

Eligibility Requirements

Applicants must:

- Be entering the final year of a health care administration or management-related master's degree program
- Maintain a minimum cumulative GPA of 3.0

We encourage ACHE Minnesota members to share this opportunity with eligible students in their networks. If you know a student who would be an excellent candidate, please share the scholarship flyer and application materials with them. All applications and nominations must be submitted by July 31.

Applications can be submitted [here](#) and more information can be found in the [flyer](#).

SCHOLARSHIP OPPORTUNITY!

We have an exciting opportunity for healthcare leaders and aspiring professionals in Minnesota!

The ACHE of Minnesota Chapter is offering the **Membership & Advancement Scholarship**, designed to support individuals who are passionate about advancing their careers in healthcare leadership.

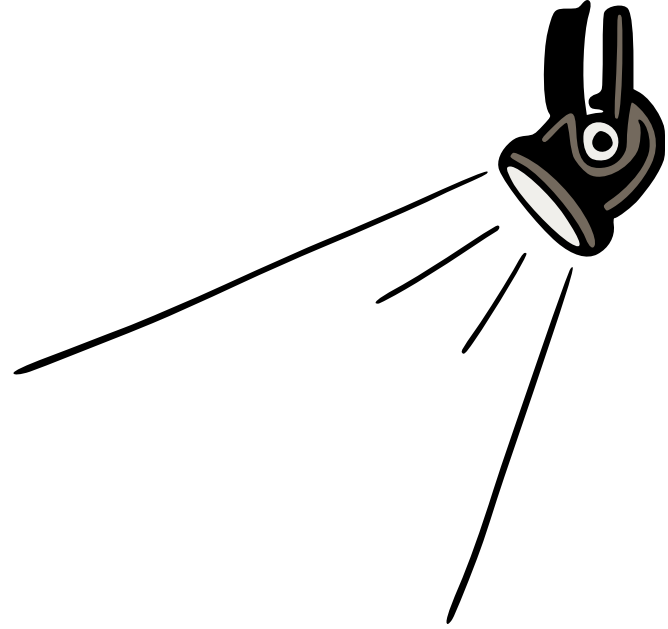
Proposed benefits may include a:

- One-year student or member membership
- Application support for the ACHE National Executive Program
- Registration for an educational event (excluding travel and lodging).

If you've been thinking about getting more involved with ACHE or taking the next step in your leadership journey, this is a great opportunity to invest in yourself. [Click here](#) or reach out to Stankovic.Leo@mayo.edu to apply!



SPONSOR SPOTLIGHT



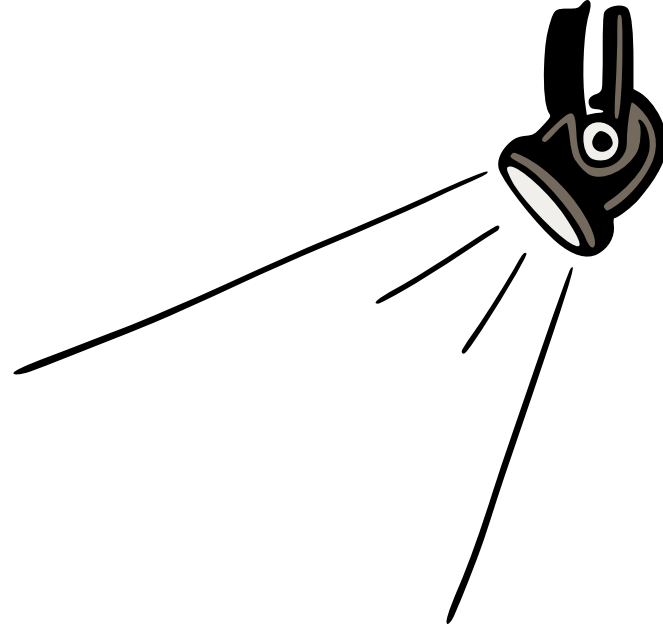
Wold Architects and Engineers is a multidisciplinary firm providing architecture, engineering, planning, and interior design services throughout the Midwest. The firm works with healthcare systems, hospitals, clinics, and senior living organizations to create environments that support quality care, improve workflow, and enhance the patient and staff experience. Wold's approach is grounded in listening, collaboration, and practical problem-solving, helping healthcare organizations make thoughtful facility investments that make a difference in the communities they serve.

Wold sponsors ACHE of Minnesota because of the organization's important role in strengthening healthcare leadership across the state. ACHE brings professionals together to share ideas, build connections, and advance improvement in healthcare delivery. Supporting that mission aligns with Wold's commitment to helping healthcare organizations create effective, sustainable environments for delivering and receiving care.

Phone: [612.772.9025](tel:612.772.9025) Website: www.woldae.com Email: mail@woldae.com



SPONSOR SPOTLIGHT



Associated Healthcare Credit Union (AHCU) is a full-service financial institution which serves healthcare employees and their families. As a not-for-profit organization they offer better rates, lower fees and specialized products and services for the unique financial realities of healthcare employees. They also support the local healthcare community with various giveback initiatives – sponsoring/tabling at educational conferences, attending onsite employee appreciation events (Nurse Week, Hospital Week, etc.) and partnering with other organizations who positively impact the lives of Minnesotans (Angel Foundation, NAMI MN, etc.).

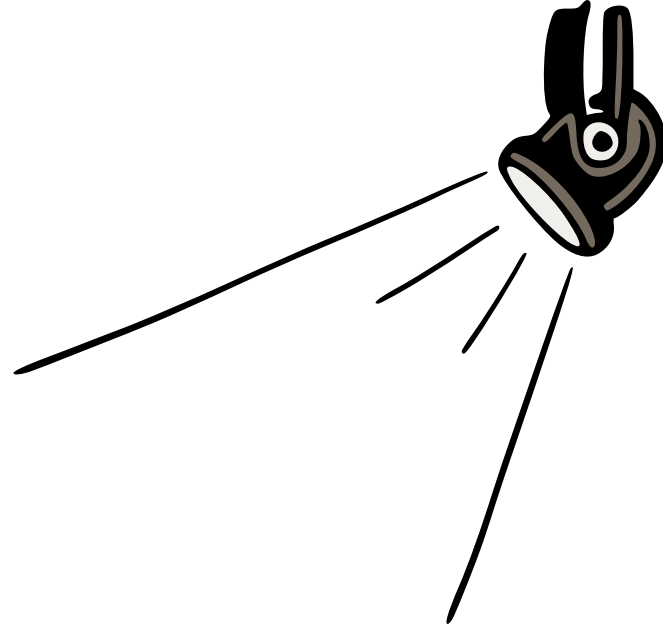
With over 70 years of financial expertise, AHCU prides themselves in providing excellent customer service along with free financial education to their members. Their team understands that job-related burnout and stress do not allow for additional capacity to learn the financial knowledge needed to thrive and achieve personal goals – whether that's being debt-free, purchasing a home or retiring by a certain age. Contact them today and meet with their certified Financial Coach to review or reach your goals:

Phone: 651-383-4000 Website: www.ahcu.org Email: bd@ahcu.org



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SPONSOR SPOTLIGHT



MedCraft is a full-service healthcare real estate firm providing development, financing, project management, and advisory services to health systems and provider organizations nationwide. For more than two decades, we have partnered with healthcare organizations to plan, finance, and deliver facilities that expand access, strengthen community presence, and support long-term growth. Our experience spans more than 125 healthcare facilities totaling over 11 million square feet across the country.

From ambulatory surgery centers and medical office buildings to freestanding emergency departments and specialty care facilities, MedCraft helps healthcare leaders align real estate strategy with organizational priorities. Whether evaluating growth opportunities, optimizing facility portfolios, preserving capital, or advancing ambulatory care initiatives, we serve as a trusted partner at the intersection of healthcare strategy and real estate.

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THANK YOU TO OUR ANNUAL CORPORATE SPONSORS!

Chapter sponsorships are critical to helping us achieve our vision to be the premier professional society for healthcare executives. We're dedicated to providing our members with valuable resources, management insights, education, and tools to enable leaders in healthcare to achieve success. Visit www.achemn.org/sponsorships.



ADDITIONAL OPPORTUNITIES TO SUPPORT OUR CHAPTER!

The **Chapter Development "Fund-A-Need" Program** is a platform designed to secure individual contributions that will be used to fund chapter activities and support the development of individual members and students.

You can find this feature on our website which allows for an easy one-time transaction. Click the "[Fund-A-Need](#)" button to access this feature or visit www.achemn.org/donate.

FUND-A-NEED



For those interested, we have sponsorship levels designed to meet any budget. We also have new benefits for our sponsors that include digital and social media coverage. Visit www.achemn.org/sponsorships.



The Minnesota Chapter of the American College of Healthcare Executives is comprised of healthcare leaders from across the state. We are committed to advancement and excellence in healthcare leadership and we would like you to consider joining us.

The ACHE MN Chapter provides opportunities for professional development, networking, mentorship, collaboration and more.



OUR MISSION

To advance our members in healthcare management.

Healthcare
Leaders,
Join Us!



OUR VISION

To be the premier professional society for healthcare leaders dedicated to improving the delivery of care.



OUR VALUES

As members of the American College of Healthcare Executives, we are committed to:

Integrity: We advocate and demonstrate high ethical conduct in all we do.

Lifelong Learning: We recognize lifelong learning is essential to our ability to innovate and continually improve our organizations, our profession, and ourselves.

Leadership: We lead through example and mentoring and recognize caring must be a cornerstone of our professional interactions.

Diversity: We advocate inclusion and embrace the differences of those with whom we work and the communities we serve.



ACHE OF MINNESOTA

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Do you have questions or an idea for an upcoming newsletter?
Please reach out to the Communications Committee at
contact@achemn.org.