



Are you looking for a "wildly" fun summer job?  
Then the Buffalo Zoo is looking for you!

The Buffalo Zoo has a variety of seasonal part time jobs available including Admissions; Rides and Attractions; Face Painting; and seasonal Grounds positions.

**We invite you to apply for the following seasonal part-time job opportunities.....**

## GUEST EXPERIENCE

Spend your summer at the Buffalo Zoo! As a member of our Guest Experience team, you can be at the forefront of delivering an exceptional guest experience. To apply for the following positions, you must be available on Fridays, Saturdays, and Sundays as well as summer holidays and be available to participate in a paid, mandatory training session in late April and early May (weekday and weekend sessions are available).

### **Guest Service Associate**

Sell admission to the Buffalo Zoo, including animal encounters, memberships, and other offers. Assist guests with entry into the Zoo, deliver accurate information in a warm and friendly manner and greet each guest and make them feel welcome. Experience with cash handling and computer systems is preferred.

### **Rides and Attractions Associate**

Greet guests courteously and enthusiastically at each of the attractions (Boomerang Island, Zoo Choo Train, Carousel, Kangaroo Hop, Hidden Treasures, Playground and Bone Zone), sell access tickets and ensure the safety of guests as they participate in rides and attractions. This position requires you to be outdoors and requires walking, bending down and other repetitive motions.

### **Face Painting Associate**

Are you creative? We're looking for face painters to attend to customers in a timely and friendly manner. Face painters must be able to paint faces in a professional manner and with exceptional guest service. In addition to guests, this position requires you to manage and clean the paint and brush inventory and adhere to all hygiene standards.

# FACILITIES

## Groundskeepers

Individuals will assist in the maintenance of clean, attractive, well-groomed grounds and buildings. Individuals will be handling various tools and equipment in their janitorial, horticultural, and events set up/break down day-to-day duties for all buildings and walkways. Individuals must be 18 years of age and experience with garden equipment is preferred. Position will work 37.5 hours per week during peak season. Must be available to work weekends and holidays.

## SERVICE SYSTEMS ASSOCIATES (OUTSIDE VENDOR)

### Concessions / Food Service

The Buffalo Zoo does not operate or hire for concessions. SSA (Service System Associates, Inc.) manages concessions and should be contacted directly for applications and hiring status. 716-837-3900 Ext 159.

### Gift Shop

The Buffalo Zoo does not operate or hire for the Gift Shop. SSA (Service Systems Associates, Inc.) manages the gift shop and should be contacted directly for applications and hiring status. 716-837-3900 Ext 110.



**Peak Season:** The summer is peak season at the Zoo and it is required that you are available for work on holidays and weekends, which are the busiest days for the Zoo. Please know that sometimes it may be necessary to cancel part or even the entire day's work due to inclement weather or other adverse conditions. That's just the nature of the BEAST!

**Hourly Rate:** \$11.10. Positions which have specific educational or skill requirements will be paid at a higher starting rate. Training will be provided for all positions and will begin during April and May (weekends) with peak hours beginning during the month of June.

**To Apply:** Please download employment application from the website (or get one at the Parkside Avenue Admission gate). Send your completed application to: Buffalo Zoo, [300 Parkside Avenue, Buffalo, NY 14214](https://www.buffalozoo.org), Attn: Seasonal Jobs or drop it off right at the Buffalo Zoo's Main Entrance. You can also email your completed and signed application to: [buffalozoojobs@buffalozoo.org](mailto:buffalozoojobs@buffalozoo.org) with the subject line "Seasonal Jobs". No phone calls please.

## We are an Equal Opportunity Employer

The Buffalo Zoo is an At Will employer and all Buffalo Zoo employees are subject to employment eligibility and background security checks as well as testing for illegal substance use as allowed by law.