



LG CHEM STORAGE SYSTEM – SW UPDATE PROCESS DESCRIPTION

Update process for Fronius storage systems with LG Chem RESU7H / RESU10H battery

We would like inform you that it is imperative to ensure that both the LG Chem battery and the inverter have the most up-to-date software. In order to make this possible we will endeavor to provide as much support as we can. For the connection of the RESU7H / RESU10H battery a minimum Fronius firmware 1.9.1-x is required to be installed. Older inverters may require a two-step update.

We therefore ask you to register the relevant inverter on the Fronius Solar.web portal and to ensure a permanent internet connection. This allows us to perform necessary software updates as quickly as possible to keep system components up-to-date and automatically provide performance improvements.

Important recommendation:

Until 30.07.2018, the inverter update will be installed by the Fronius Technical Support Hotline. Depending on the connection, this can take up to 2 hours. Therefore, proceed in the following order:

1. Installation of the inverter (AC-side connection is sufficient for the update). After that:
2. Contact the Fronius Hotline for an update. And then:
3. Complete other installation work (for example, installation of external battery or PV modules)

An even more time efficient method:

If the relevant inverter is already registered on Solar.web, then the system can be updated by Fronius without having to visit on-site, even before installing the external battery. All you need to do is contact Fronius Technical Support and advise the Datalogger ID of the inverter to be updated.

If the relevant inverter is not yet registered on Solar.web, you will find the procedure description for the update on the following pages:

Commissioning before 30.07.2018:

- Page 2: Storage Upgrade (Inverter is already installed)
- Page 5: New installation

Commissioning after 30.07.2018:

- Page 8: Storage Upgrade (Inverter is already installed)
- Page 5: New Installation

Important: An internet connection to the inverter is mandatory.

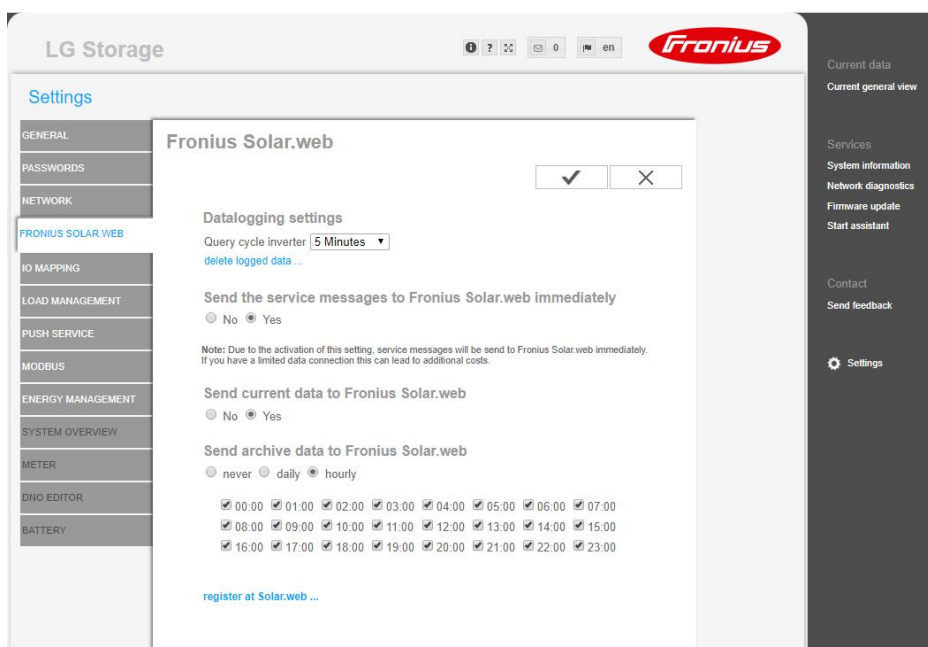


Installation before July 30th, 2018

Inverter is already installed (battery retrofit)

We recommend that you begin the firmware update before installing the battery because the update process can take up to two hours.

- 1) Set up internet connection to the inverter.
- 2) In the menu item "Settings → Fronius Solar.web" please confirm of the following settings and click **"save"**:



This will ensure that the Datamanager is allowed to send data to Fronius Solar.web.

- 3) Add a system or register the inverter in the Fronius Solar.web portal.



- 4) On the Datamanager web interface under the menu item Firmware update "allow automatic updates" and click save:

LG Storage

Firmware Update

Configuration

- ☒ Automatic update search [check now](#)
- ☒ allow automatic updates
daily at 15 : 00

☐ Use proxy server for Web update

Update

☒ Update via Web ☐ Update via LAN

[Run update](#)

Current data
Current general view

Services
System information
Network diagnostics
Firmware update
Start assistant

Contact
Send feedback

Settings

- 5) Readout Datalogger ID (239.xxxxx) and software version. These can be found as follows:

LG Storage

Firmware Update

Datalogger ID: 239 1284
Software version: 1.8.2-1
[Search for Firmware Update](#)

Solar.web connection: Connected

Configuration

- ☒ Automatic update search [check now](#)
- ☒ allow automatic updates
daily at 15 : 00

☐ Use proxy server for Web update

Update

☒ Update via Web ☐ Update via LAN

[Run update](#)

Current data
Current general view

Services
System information
Network diagnostics
Firmware update
Start assistant

Contact
Send feedback

Settings



- 6) If the software version lower than 1.7.2-5, please start the firmware update:

The screenshot shows the 'Firmware Update' window of the LG Storage web interface. The window has a title bar with 'LG Storage' and a 'Fronius' logo. Below the title bar, there's a 'Firmware Update' section with a 'check now' button. Under 'Configuration', there are checkboxes for 'Automatic update search' and 'allow automatic updates', with a 'daily at' time selector set to 15:00. There's also a checkbox for 'Use proxy server for Web update'. The 'Update' section is highlighted with a red box, showing two radio buttons: 'Update via Web' (selected) and 'Update via LAN'. A 'Run update' button is at the bottom of this section. On the right side of the window, there's a sidebar with links: 'Current data', 'Current general view', 'Services', 'System information', 'Network diagnostics', 'Firmware update', 'Start assistant', 'Contact', 'Send feedback', and 'Settings'.

If the Software version is 1.7.2-5 or higher, no firmware update is necessary.

- 7) Contact Fronius Technical Support.
- 8) Notify them of Datalogger ID (239.xxxx)
- 9) The update is started by a Fronius employee and runs automatically. Meanwhile, make sure the power is not interrupted during the update process.
- 10) Install the LG Chem RESU7H or RESU10H battery according to the LG installation manual.
- 11) The DC wiring of the battery (connection to the wall bracket of the inverter) can be performed after the successful update.
- 12) The LG Chem RESU7H or RESU10H battery can now be configured and put into operation according to the manual "Fronius Symo Hybrid with external battery".



New Installation

We recommend starting with the installation of the inverter first during a new installation since the update process can take up to two hours.

- 1) Install the inverter according to the operating instructions.
- 2) Regardless of the DC cabling, the inverter can be commissioned with just the AC connected. Configuration and update can be done in advance to save time.
- 3) Start the commissioning of the inverter according to the manual "Fronius Symo Hybrid with external battery".
- 4) Commissioning has been successfully completed and the inverter has been configured (battery is not selected yet).
- 5) Set up internet connection to the inverter
- 6) In the menu item "Settings - Fronius Solar.web" please make the following settings and click **save**:

This will ensure that the data manager is allowed to send data to Fronius Solar.web.

- 7) Register or register the inverter in the Fronius Solar.web.



- 8) On the Datamanager web interface under the menu item Firmware update „allow automatic updates“ and click save:

LG Storage

Firmware Update

Configuration

☒ Automatic update search [check now](#)

☒ allow automatic updates

daily at 15 : 00

☐ Use proxy server for Web update

Update

☒ Update via Web ☐ Update via LAN

[Run update](#)

Current data

Current general view

Services

System information

Network diagnostics

Firmware update

Start assistant

Contact

Send feedback

Settings

- 9) Readout Datalogger ID (239.xxxxx) und Software version. This can be found as follows:

LG Storage

Firmware Update

Datalogger ID: 239 1284

Software version: 1.8.2-1

[Search for Firmware Update](#)

Solar.web connection: Connected

Configuration

☒ Automatic update search [check now](#)

☒ allow automatic updates

daily at 15 : 00

☐ Use proxy server for Web update

Update

☒ Update via Web ☐ Update via LAN

[Run update](#)

Current data

Current general view

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System information

Network diagnostics

Firmware update

Start assistant

Contact

Send feedback

Settings



10) If the software version is lower than 1.7.2-5, please start the firmware update:

The screenshot shows the 'LG Storage' web interface for 'Firmware Update'. It includes a 'Configuration' section with checkboxes for 'Automatic update search' (checked) and 'allow automatic updates' (checked), with a 'check now' button. Below this is a 'Use proxy server for Web update' checkbox. The 'Update' section, highlighted with a red box, contains two radio buttons: 'Update via Web' (selected) and 'Update via LAN'. A 'Run update' button is located at the bottom of this section. The right sidebar contains links for 'Current data', 'Current general view', 'Services', 'System information', 'Network diagnostics', 'Firmware update', 'Start assistant', 'Contact', 'Send feedback', and 'Settings'.

No firmware update is necessary if the software version is greater than or equal to 1.7.2-5

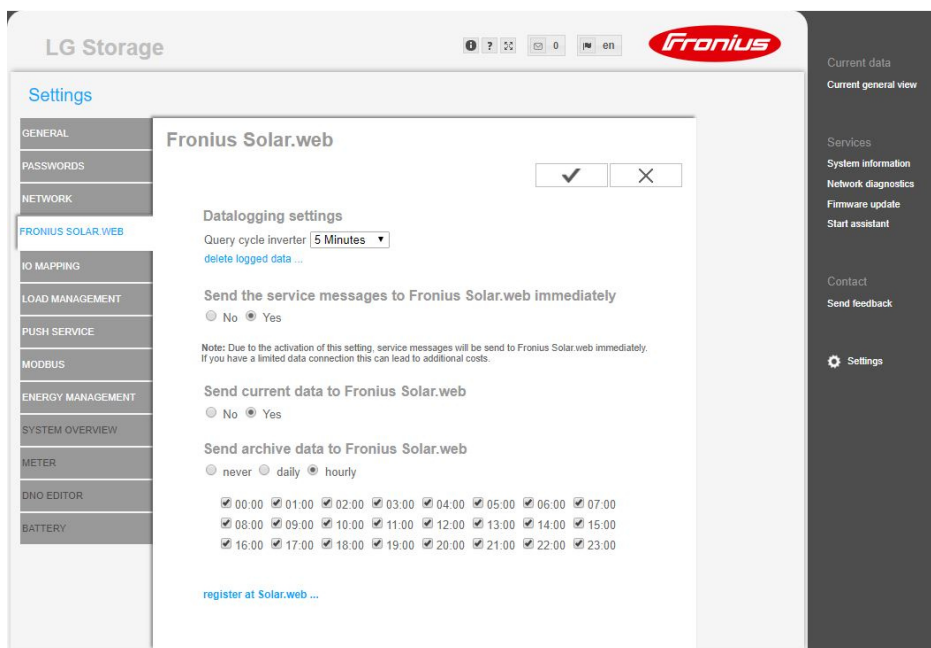
- 11) Contact Fronius Technical Support.
- 12) Notify them of Datalogger ID (239.xxxxx)
- 13) The update is started by a Fronius employee and runs automatically. Meanwhile, make sure the power is not interrupted during the update process.
- 14) Install the LG Chem RESU7H or RESU10H battery and the Fronius Checkbox 500V according to the installation manuals.
- 15) The DC wiring of the battery between battery, Checkbox and inverter can be performed after the successful update.
- 16) The LG Chem RESU7H or RESU10H battery can now be configured and put into operation according to the manual „Fronius Symo Hybrid with external battery“.

Commissioning system after 31st July 2018

Inverter is already installed (battery retrofit)

We recommend that you begin the firmware update before installing the battery because the update process can take up to two hours.

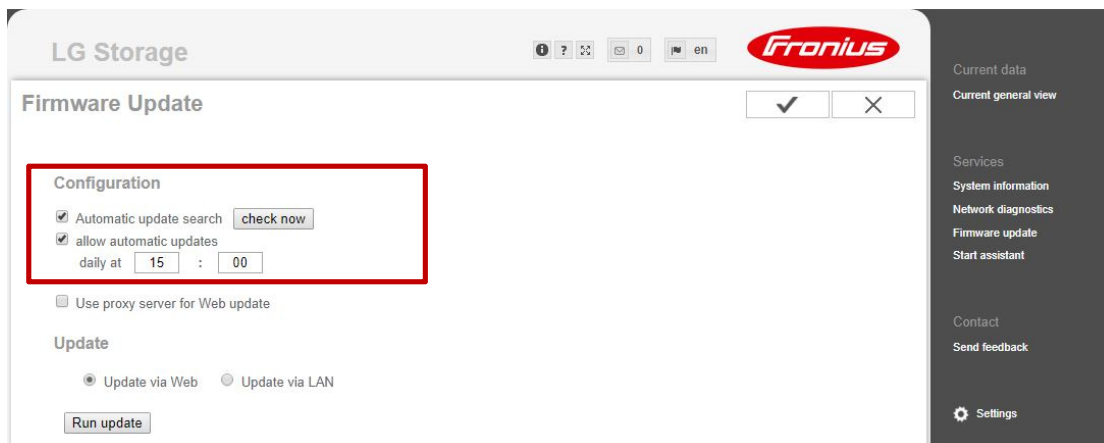
- 1) Set up internet connection at the inverter
- 2) In the menu item "Settings - Fronius Solar.web" please make the following settings and click **save**:



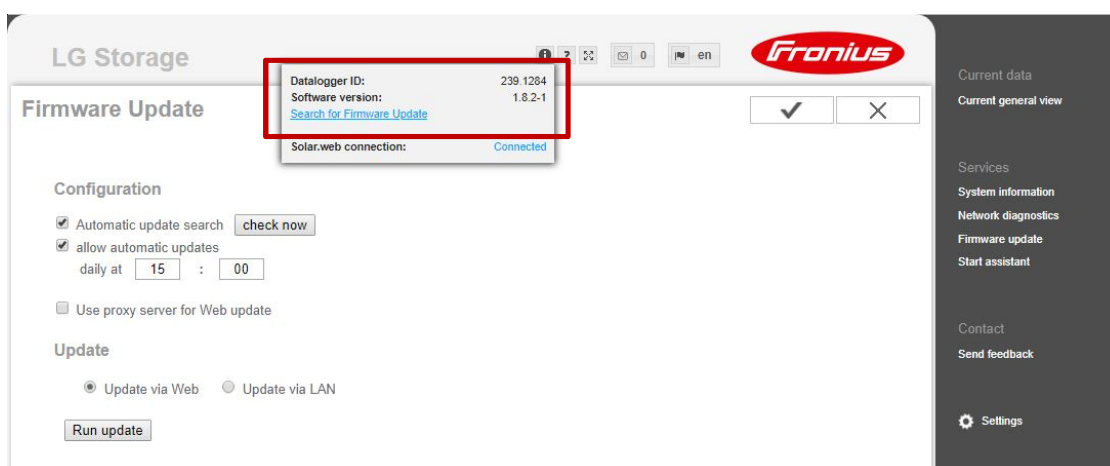
This will ensure that the Datamanager is allowed to send data to Fronius Solar.web.

- 3) Add a system or register the inverter in the Fronius Solar.web portal.

- 4) On the Datamanager web interface under the menu item Firmware update "allow automatic updates" and click save:



- 5) Readout Datalogger ID (239.xxxxx) and software version. These can be found as follows:

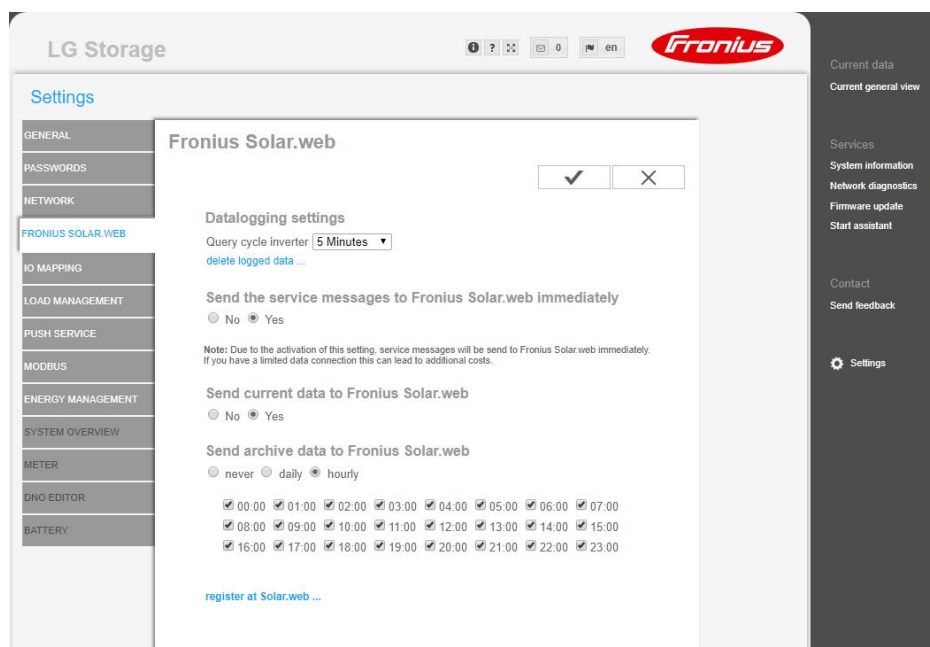


- 6) The update will run automatically. Meanwhile, please ensure AC power is not interrupted during the update.
7) Install the LG Chem RESU7H or RESU10H battery according to the LG installation manual.
8) The DC wiring of the battery (connection to the wall bracket of the inverter) can be performed after the successful update.
9) The LG Chem RESU7H or RESU10H memory can now be configured and put into operation according to the manual "Fronius Symo Hybrid with external battery".

New installation

We recommend starting with the installation of the inverter during a new installation since the update process can take up to two hours.

- 1) Install the inverter according to the operating instructions.
- 2) Regardless of the DC cabling, the inverter can already be commissioned on the AC side. Configuration and update can be done in advance to save time.
- 3) Start the commissioning of the inverter according to the manual "Fronius Symo Hybrid with external battery".
- 4) Commissioning has been successfully completed and the inverter has been configured (battery is not selected yet).
- 5) Set up internet connection at the inverter
- 6) In the menu item "Settings - Fronius Solar.web" please make the following settings and click save:



This will ensure that the Datamanager is allowed to send data to Fronius Solar.web.

- 7) Add a system or register the inverter in the Fronius Solar.web portal.



- 4) On the Datamanager web interface under the menu item Firmware update "allow automatic updates" and click save:

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Firmware Update

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- ☒ allow automatic updates
daily at 15 : 00
- ☐ Use proxy server for Web update

Update

☒ Update via Web ☐ Update via LAN

[Run update](#)

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- 5) Readout Datalogger ID (239.xxxxx) and software version. These can be found as follows:

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Firmware Update

Datalogger ID: 239 1284
Software version: 1.8.2-1
[Search for Firmware Update](#)
Solar.web connection: Connected

Configuration

- ☒ Automatic update search [check now](#)
- ☒ allow automatic updates
daily at 15 : 00
- ☐ Use proxy server for Web update

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☒ Update via Web ☐ Update via LAN

[Run update](#)

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Services
System information
Network diagnostics
Firmware update
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Contact
Send feedback

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- 6) The update will run automatically. Meanwhile, please ensure AC power is not interrupted during the update.
- 7) Install the LG Chem RESU7H or RESU10H battery according to the LG installation manual.
- 8) The DC wiring of the battery (connection to the wall bracket of the inverter) can be performed after the successful update.
- 9) The LG Chem RESU7H or RESU10H memory can now be configured and put into operation according to the manual "Fronius Symo Hybrid with external battery".