



## “Healthcare Transformation: Managing the Workflow, Data Flow, Cash Flow”

**Nov 20-22, 2015**

**The Garrison Historic Area, Hastings Christ Church Barbados**

The first day of conference, delegates were provided an opportunity to tour the only acute general hospital – The Queen Elizabeth Hospital, a 600 bed facility which covers all disciplines including radio-oncology treatment for the islands’ cancer patients. A new National Health Information System is now available in the hospitals and a few polyclinics which are located over the island. Coding is completed with ICD 10 for both A & E and inpatients. Hospital statistics are completed daily by a dedicated team in the medical record department.



*Ms. Deneice Marshall welcoming delegates.*

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Ms. Marshall challenged local HIM Professionals to embrace their re-defined HIM roles, functions and responsibilities with the integration of ICT. Ms Marshall also stressed that it is critical that HIM professionals position themselves to lead their organizations with EHRs adoption initiatives. In closing, she implored the delegates to champion and support the transformations taking place in their respective organizations.

Mr. Anthony Harris delivered opening remarks and spoke of the importance of ICT in the future development of the hospital, and the importance of the conference in educating and bringing the hospital forward with the new technologies.



**The Director of Medical Services – Queen Elizabeth Hospital**

Keynote Speaker: Dr. Dexter James – CEO, Queen Elizabeth Hospital - Re-engineering Healthcare: Emerging Opportunities and Potential Threats. Dr. James spoke of the exogenous factors impacting on the healthcare system, and important transformations through developments in ICT. In Barbados the development and implementation of telemedicine to the hospitals' satellite polyclinics in rural areas of the island are crucial for small communities in the management of their healthcare. The development of an EHR was also recognized as bringing power to the patient in managing their own healthcare through the ability to log into the hospital system and make their own appointments, review and discuss with medical personnel their medications etc. The concept of bringing power back to the patient was high on the agenda.



Professor Susan McClernon, President/CEO of Innovative Healthcare Leadership (Minnesota USA) presented on Strategic Thinking and Innovation – Transforming Healthcare. Sue spoke of Change Management through Knowledge; Information and Collaboration. Finding staff passions and building teams. Sue believes it is important for the CEO/General Manager to do a daily round of the hospital and be seen, be open to staff and listen to issues raised. Use of the principles of empathy and inventive interaction with all staff will bring about the change desired.

Mr. Glen Gale Health Care Executive from IBM (Canada) discussed current technologies available to hospital and healthcare and the importance of integrated health systems and the EHR. A short video on 'The digital hospital' in Humber, Canada was shown.

Dr. Terry Ell MRT (Nuclear Medicine) Vice-President of The International Society of Radiographers and Radiological Technologists (ISRRT) presented on the organisation and the advantages of membership of the organisation. Terry discussed a brief history of the organisation and an outline of their continuing international work.

Ms Angela Randall from Australia presented on Information Governance. A very timely presentation especially with implementation of the country's National Health Information System. The importance of governance was

## Upcoming IFHIMA Event 2016

### 18th IFHIMA International Congress,

“A New Chapter in Global HIM  
Begins: Application, Implemen-  
tation and Dissemination”

Tokyo, Japan,  
October 12-14, 2016



emphasized, reinitiating that organizations need to guarantee protection of patient information ensuring that appropriate privacy legislation and regulatory frameworks are in place. Other interesting presentations included topics on the island’s Data Quality & Disease Surveillance at the Barbados National Registry for Non-Communicable Diseases and the Utilization of Mobile Technology for Treating Diabetes in Barbados.

On Monday Nov 22<sup>nd</sup> Ms Randall toured the Barbados Community College to the Health Sciences Division and talked to the health information management students on a HIM career and work. The students were attentive and interested in the international perspective of the course and the information available to them through our international organization of which Barbados Health Information Management Association is a member.

Angela Randall - “The president of the BHIMA Ms. Deneice Marshall and the Mr. Ian Weithers President of the Barbados Radiographers Association and assistants are to be congratulated on a wonderful, informative and interactive conference”.

*Deneice Marshall , BHIMA President  
Ms Angela Randall*

### BHIMA Conference Highlights Collage



## Dear Members and Friends of IFHIMA,

We are rapidly approaching the 18th IFHIMA International Congress to be held in Tokyo from October 12 to October 14, 2016. Preparations are now moving at full speed. The Japanese hosts, together with the IFHIMA organization, are doing their very best to make sure that this international IFHIMA congress will be an unforgettable event. A significant portion of this edition of Global News is dedicated to this upcoming Congress. You will find much information on pages 5-11.

Additionally, in this newsletter we are also sharing some of the most recent health information management activities from around the world. Deneice Marshall, President of the Barbados Health Information Management Association (BHIMA) has a summary about their conference held in November 2015. Dr. Mogli reports about the first national Conference and Exhibit of the Health Information Management Association (HIMA) of India in Hyderabad, in December of 2015.

I would like to extend a very warm welcome to the recently established Saudi Arabia HIM association as a new national member of IFHIMA.

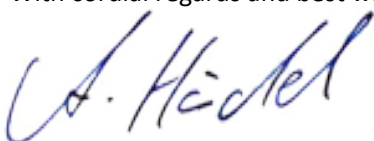
We are also happy to announce the first e-Health Information Management summit in Accra, Ghana, Africa from June 22-23, 2016 hosted by the Ghana Health Information Association. Please read more about this incoming conference on page 12-13. This and many other conferences and HIM events are on the event calendar in this newsletter and also at the IFHIMA website <https://ifhima.org/calendar-of-events-2016/>

Professional practice guidelines released by the Australian Health Information Management Association (HIMAA) as well as an update of the Global Health Workforce Council (GHWC) Meeting in Dubai complete this issue.

If you have any comments, inquiries or information you wish to share with the global health information community, please contact us. We look forward to hearing from you.

Enjoy reading this issue of the IFHIMA Global News

With cordial regards and best wishes



Angelika Haendel and the IFHIMA board

[angelika.haendel@uk-erlangen.de](mailto:angelika.haendel@uk-erlangen.de)

## Put your fingers to the keyboard, please!

IFHIMA Global News welcomes contributions from individual members, as well as member countries.

We appreciate short articles, 400-700 words that share HIM activities, meeting summaries, or key events.

Please honor this word limit to avoid extensive editing or rejections.

We publish approximately three times per year based upon content available, and volunteers who will help edit.

Please send your articles (pictures or graphs add a lot of appeal) in a word format (no PDF) to [Lfernandes54@gmail.com](mailto:Lfernandes54@gmail.com)  
Editor, Global News

## Congress Overview

# The 18th IFHIMA International Congress Tokyo 2016

For the first time in IFHIMA's history, the triennial Congress will be concurrently held with the WHO Family of International Classifications (WHO-FIC) Network Meeting. This will make the Congress a monumental one that will provide a forum for the managers preparing to launch ICD to meet in one place with ICD users from Japan and around the world. Moreover, this year, WHO will have a revision conference about ICD-11 following the Network meeting and this is expected to bring more participants from all parts of the Globe.

Also, the annual meeting of Japan Society of Health Information Management will be held at the same time and same venue and IFHIMA participants will also be entitled to observe the sessions. Currently, several sessions with simultaneous interpretation are being prepared for foreign observers. This would provide a great opportunity to interact with Japanese health information managers. The congress website is updated often, so please visit it regularly. <http://www.ifhima2016.com/>

While the WHO-FIC meeting is invitation only, informal networking times as well as social activities will allow ample time for networking amongst all attendees.

### General Sessions and keynote speakers

The opening session will be jointly held with WHO-FIC and Japan Society of Health Information Management. Representatives from WHO will provide an overview of ICD-11 which is currently under the revision process. Participants will learn and experience new digital ICD which will be unveiled to public for the first time in this Congress.

The International Symposium with the theme "Current status and future prospects of Health Information Application" will be held with invited speakers from Africa, Americas, Europe, South East

Asia, Western Pacific, and Eastern Mediterranean. In this symposium, current situations around the globe will be presented and participants will have opportunity to learn and discuss global HIM issues.

### Education day

Education day is scheduled for a whole day on October 11<sup>th</sup>. Currently, the presentations and panel discussion are being planned and details will be available on the Congress website.

### Summit on mortality statistics:

The Program Committee for IFHIMA 2016 is organizing a Summit as a Scholarship Program for Developing Countries. Selected participants from developing countries will present issues surrounding mortality statistics.

IFHIMA participants with academic and practical knowledge can assist discussions on the subjects such as how to improve data quality. The presentations will not be strictly on the mortality statistics, but we anticipate will include how countries are planning for assigning mortality stats, and obstacles they are encountering. Also, you need not to be a specialist of the mortality statistics but any health information professionals who are concerned with the topic of mortality are eligible to apply. World Health Organization is very much interested in this topic and some participants of the WHO-FIC Network annual meeting are expected to join the session. For further details, please visit <http://www.ifhima2016.com/scholarship.html>

*Yukiko Yokobori*

*IFHIMA Regional Director for Southeast Asia and  
Co-chair, Education and Implementation Committee,  
WHO-FIC*

## Great News - Another IFHIMA International Record Congress

Having the opportunity to attend the past 13 international congresses I realise how lucky I am to have been able to do so. The first one I attended was in Stockholm, Sweden in 1968 and I still cherish my good fortune to have met so many outstanding medical record professionals from around the world. It was not only the content of the program that impressed me, but also the realisation that we have counterparts in many countries who have the same interests; undertake the same tasks; have similar problems and ways of solving them; sometimes have difficulty being recognised professionally; and in some cases lack basic education, continuing education and opportunities for professional development.



*Delegates Phyllis Watson (Aust), Lorraine Nicholson (UK), Angela Randall (Aust), Joon-Hyun Hong, (Republic of Korea) and Takako Sakai (Japan) at the 10<sup>th</sup> International Congress in Dallas, USA*

Each congress had a unique flavour, with each highlighting their local health information management profession as well as many international developments. After Stockholm came: Sydney, Australia (1972); Toronto, Canada (1976); The Hague, The Netherlands (1980); Auckland, New Zealand (1984); Dallas, USA (1988); Vancouver, Canada (1992); Munich, Germany (1996); Melbourne, Australia (2000); Washington DC, USA (2004); Seoul, Republic of Korea (2007); Milan, Italy (2010); Montreal, Canada (2013) and now for the first time, Tokyo, Japan. Most of the above were organised by dedicated members of their national association. These members worked tirelessly for many months to



**IFHIMA**

International Federation of Health Information Management Associations

IFHIMA is made up of six regions:

- Americas
- Europe
- Africa
- Eastern Mediterranean
- South East Asia
- Western Pacific

[Click here](#) for information about health records/information management activities within these regions.



ensure all participants, not only learnt from the experience, but also enjoyed the opportunity to interact with their international colleagues, attend the General Assembly and learn about developments in member nations, make new friends, and greet old ones.

What I have taken home with me from each congress has not only been learning about new developments in health information management in different countries but more importantly the wonderful friendships which I

have made, friends with whom I have been able to share my life. Sadly, many friends are no longer with us today, but I am sure they are watching over us and wishing us well as we prepare for the 18<sup>th</sup> International congress in magnificent Tokyo. I believe every health information professional should try to attend at least one international congress during their working life. I am sure they will not regret it.

*Author: Phyllis J Watson AM  
Past President IFHIMA*



*Incoming and outgoing Grand Council Members at the 9<sup>th</sup> International Congress in Auckland, NZ. Back row Shoshana Shnitzer (Israel), Alma Boyd (Canada), Takako Sakai (Japan), Jessie Korver (The Netherlands), Ruth Zwick (FRGermany), Goverdhan Das Mogli (Kuwait), Phyllis Watson (Aust), Gerald Wakely (NZ). Front row Sjaak Velthoven (The Netherlands), Carol Lewis (USA), Mark Thornburn (NZ), Sister Mary Daniel Park (Republic of Korea) and Ulli Hoffmann (FRG).*

# 10 things to do in Tokyo!

Tokyo is an exciting and energetic city that offers a variety of fun activities for visitors. The following are 10 selections to consider while in Tokyo.

1. Shop souvenirs at Bic Camera located next to the venue.

Famous mega store of electric appliances, Bic Camera is located right next to the Congress venue. You may want to shop after the Congress.

<http://www.biccamera.co.jp.e.lj.hp.transer.com/shoplist/shop-014.html>

2. Take a ride tour by JINRIKISHA (Vehicle pulled by a man) in Asakusa and enjoy shopping at Nakamise street.

An English speaking guide will take you around the area while riding Jinrikisha. Don't forget to visit Nakamise street that offer many kinds of souvenirs.

[http://www.gotokyo.org/en/tourists/areas/area\\_map/asakusa.html](http://www.gotokyo.org/en/tourists/areas/area_map/asakusa.html)

<http://ebisuya.com/en/index.html>



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3. Have a drink at Izakaya (Japanese traditional bar).

After a long Congress day, why don't you enjoy drinking beer and eating Japanese bar dishes like real Tokyo workers at Izakaya?

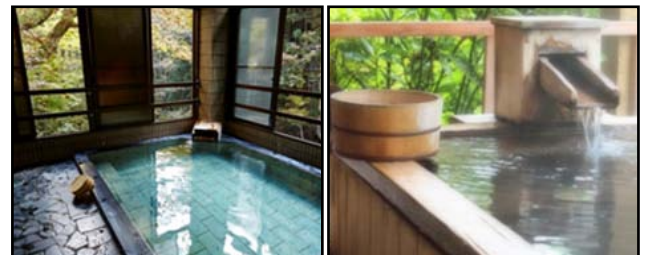
<http://www.gonpachi.jp/nishiazabu/menu/?lang=en>

4. Soak in Onsen (Hot spring)

You do not have to travel to local/rural Japan to soak in Onsen (hot spring). There are a lot of them in Tokyo.

<http://daikokuyu.com/english/>

<http://www.ooedoonsen.jp/en/top/>



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5. Jog around Royal Palace in early morning

As many Japanese workers do at the start of the day, you can jog around Royal Palace. Enjoy fresh air of the morning Tokyo.



6. Try Sushi at Kaiten-zushi restaurant

You must experience Kaiten-zushi, a conveyor-belt sushi bar where plates with sushi are delivered on a rotating conveyor belt. Customers sit down at a counter or a table and take their pick from a steady stream of a variety of sushi.

<http://www.kiyomura.co.jp.e.sv.hp.transer.com/>

<http://katumidori.co.jp/foreigner/>



7. Enjoy night view from Tokyo Metropolitan Government building or Skytree

Tokyo Metropolitan Government Building offers observatory for free admission from 9:00- 23:00. Skytree which was built in 2012 is highest tower in Japan and you certainly will enjoy great night view of Tokyo from there.

<http://www.zaimu.metro.tokyo.jp/en/observatories-e.html>

<http://www.tokyo-skytree.jp/en/>



8. Walk and enjoy in Japanese gardens

If you would like to visit Japanese garden, Rikugien is the perfect place with best access that takes only 20 minutes by train from the congress venue.

[http://www.tokyo-park.or.jp/english/park/detail\\_08.html#rikugien](http://www.tokyo-park.or.jp/english/park/detail_08.html#rikugien)

<http://www.gotokyo.org/en/kanko/bunkyo/spot/40860.html>



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9. Cruise at Sumida River

Feel nice autumn breeze during Sumida river cruise. View from the river will bring you a different image of downtown Tokyo.



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10. Spend a day at Tokyo Disney Land and Sea  
Disney Sea can be found only in Tokyo. Enjoy magical day in Tokyo Disney World!

If your time allows, you may want to travel to local Japan such as Kyoto to see historical monuments or Kanazawa to eat fresh fish. Kyushu (Southern Japan) has many famous local Onsen (hot spring) which are so popular among both Japanese and foreign visitors. If you are sun lover, you can swim and get a suntan at beach in Okinawa even in October.

In early October, autumn leaves of red and yellow can be observed in Hokkaido and Tohoku area (northern Japan).

The following site may help you organize your trip in Japan;

<http://www.gotokyo.org/en/index.html>

To look for where to eat in Tokyo, please visit;

<http://www.menu-tokyo.jp/index.php?lang=en>

We look forward to welcoming you to Tokyo!

Yukiko Yokobori  
IFHIMA Regional Director for Southeast Asia

## Join us at the General Assembly meeting in Tokyo!!!

Please come and observe, while you are at the IFHIMA meeting in Tokyo, the once every three year meeting of the General Assembly, the GA for short. You will find there the Directors of each country that comprise the National Member Associations of IFHIMA. This number will be around 23 by the time we arrive in Tokyo. Each member country appoints a National Director and a Deputy Director.

Please go to our web site now and scroll through the member countries and see who the various representatives are. It is interesting to see the countries all over the world that now comprise IFHIMA. We've had new additions in the past 3 years and look for a full house in Tokyo.

At the GA meeting each country through their Director has one vote for the business that comes before the Association. The meetings are all conducted in English. The GA elects the new officers to guide the Association for the next 3 years. There will be a new President Elect, and individuals to sit on the Executive Board representing the various IFHIMA Regions around the world. The GA, also very importantly, is the body that votes on the site of the next meeting of IFHIMA. Countries that are bidding for the opportunity to host the next Congress after Tokyo will have their presentations ready. Countries will present—always a beautiful production—and the GA votes. It is an exciting process that is followed every three years. In Milan in 2010 we selected Montreal while in Montreal we voted for Tokyo, and we will be in Tokyo in just a few months!

The GA also conducts other business of the Association such as any bylaw changes. It is the once-every-three-years opportunity to do this. Very importantly, the GA also provides input to the Executive Board in the strategic planning process for the next three years, and reviews expenditures and the budget from the past 3 years.

There are 6 Regions of IFHIMA—Europe, the Americas, Africa, the Eastern Mediterranean, the Western Pacific, and South East Asia. It is so interesting to meet people from all over the world, who are in HIM and gathered to conduct the business of international HIM during this meeting. Join us. You will learn a great deal and enjoy the time spent. See you in Tokyo.

*Margaret Skurka*

*Immediate Past President, IFHIMA 2013-2016*

## Have you paid your 2016 IFHIMA membership dues?

Membership dues can be paid on-line using a credit or debit card at [www.ifhima.org/apply](http://www.ifhima.org/apply)

Alternatively there is the option to file a paper application/renewal by downloading the form from the website and mailing it to the address provided on the form.

Please visit our website [www.ifhima.org](http://www.ifhima.org) to easily update your information.

## Making My List and Checking it Thrice!!

### Tokyo, Here I Come!

Many IFHIMA members and interested individuals have asked the IFHIMA Board “How much will it cost to attend the IFHIMA Congress in Tokyo?” And the complexity of questions has increased since I wrote a short article for the December 2015 Global News.

While we on the Board are certainly not travel advisors or financial planners, I’ve compiled a few flight data points to assist in planning. Airfare examples are in US dollars, round-trip, and assume a non-stop flight, where possible, from the point of origin to Tokyo. Airfares tend to decrease if you take a connecting flight.

- Abuja, Nigeria-\$2100
- Beijing, China- \$400
- Dubai, UAE-\$1400
- Frankfurt, Germany-\$1525
- London, UK-\$1200
- San Francisco, USA-\$1700
- Sydney, Australia-\$1300
- Toronto, Canada-\$1250

Remember that you may need a business or tourist visa for your trip, so please check the immigration requirements early to ensure you have the proper documentation and approvals.

Don’t forget to frequently visit the 2016 Tokyo congress site for details—it’s your “one stop shopping” for the latest information about the Congress!!. <http://www.ifhima2016.com/> Hotel options are now available on this site.

Below is the summary of expenses you might encounter, again based upon US dollars with currency conversion as of December 2015.

|                              | Expense                  | Comments  |
|------------------------------|--------------------------|---|
| Hotel                        | \$150-250 per night      | Hotels under contract range from budget to luxury, thus attendees can choose their price and level of accommodation                       |
| Food                         | \$40-100 per day         | This can vary widely based upon preferences. Consider what food is included in registration fee   |
| Congress Registration        | \$166                    | Early Bird, ends May 31 2016  |
| Miscellaneous transportation | \$50-150 for entire trip | Take the express bus from Narita to City Center or the train from Haneda. The convention center is a short train ride from the hotel area |

I have visited Tokyo previously and found the subway system to be easy to use, well-marked (signage is frequently in English), and the Japanese are very friendly in assisting if you are confused. Taxis can be a bit expensive, so make a trial run on the subway *outside of peak commute hours* to get familiar with the process and schedules. Or, consider staying at the hotels that are within walking distance of the Congress site and enjoy the scenery and culture.

Here are a few sites I’ve found helpful as I begin to plan my travels.

<http://www.priceoftravel.com/15/japan/tokyo-prices>

<http://tokyoconsult.blogspot.com/2013/04/budget-how-much-does-it-cost-to-go-to.html>

<http://www.exploringtokyo.com/calculator.php>

Of course sites like Trip Advisor, Frommers’s, Fodor’s, and many more will offer travel and budgeting advice.

On behalf of the IFHIMA Board, we hope you enjoy planning your trip as much as we believe you will the 2016 IFHIMA Congress and the wonderful city of Tokyo and the country of Japan.

Lorraine Fernandes  
Regional Director for the Americas

# E-HIM SUMMIT

## 22<sup>nd</sup> -23<sup>rd</sup> June, Accra Ghana, Africa

Building on the celebrated success of the 1<sup>st</sup> international Health Information Management Conference IHMCA 2014, in Nigeria, Africa, the Ghana Health Information Association will be hosting the 1<sup>st</sup> e-HIM summit from 22<sup>nd</sup>-23<sup>rd</sup> of June, 2016 in Accra, Ghana, Africa .

Over a decade ago, many organizations invested heavily in the area of computerization to the extent that air tickets, check-in for flights, acquisition of online degrees and purchase of goods amongst other transactions are completed via the web or on-line. Despite these achievements, the health sector appears to have failed to keep up with the pace of IT development and usage. There is over dependence on manual ways of working in the field of Health Information Management (HIM), which in most cases results in loss of vital information, fragmented information or inconsistency in the structure of data collected. Lack of access to patient information, privacy, confidentiality issues and poor coding systems create serious problems for patient care.

The E-HIM summit will elaborate on the potentials, opportunities, prospects and implementation strategies for EHR and clinical coding programs. It will provide a platform where challenges, paradigm and tools for adopting the necessary procedures and techniques for the implementation of EHR and clinical coding can be debated. Opportunity will also be presented to explore how we can actualize our strategic HIM focus by improved integration, bringing together practitioners from diverse fields, yet similar disciplines, to improve our understanding of how best to achieve these important implementations by putting into

action theories and methods, requirements, tools and techniques to realize these goals.

The aim of the summit is to promote Health Information Management practice advancement in the region of Africa and to provide participants with cutting-edge knowledge and skills in the HIM field and related disciplines.

### Action Plans During the Summit

- Implementation of HIM strategic plans for Africa 2016-2019.
- HIM education, Implementation Strategies for Global Health Workforce curriculum development and training collaborations.
- EHR-Transition guidelines and procedures and the challenges of adoption.
- ICD 10 Training Initiative in the region of Africa.

The summit will explore what needs to be done to take HIM and EHR implementation forward in the Africa region. Training, collaboration between countries and with their Ministries, sharing resources and strengthening the relationship with WHO, both in Geneva and the Regional Office for Africa, to improve the quality of health information in the region. Scientific papers will be presented by nationally and internationally renowned speakers in the field of HIM/HIT and important disciplines relevant to HIM practice.

The Programme will bring together HIM professionals and other health professionals from countries in and outside of Africa. The convergence of various key stakeholders will, among others, provide a platform for mobilizing human and technical resources needed to support HIM practice for suitable development.

## IFHIMA welcomes Saudi Arabia as a National Member

President Angelika Haendel and the IFHIMA's Board of Directors are delighted to extend a very warm welcome the Saudi Arabian Health Information Management Association (SHIMA) / Central Board for Accrediting Healthcare Institutions (CBAHI) to the IFHIMA Family of Nations and also to the international health information management community. The association's membership is a particularly important one for IFHIMA because the association is the first national member of the Federation in the Eastern Mediterranean region and the region will, for the first time, be formally represented by a member nation at the IFHIMA General Assembly in Tokyo in October this year.

Dr. Salem A. AlWahabi is the Director General of CBAHI and Mr. Hussein AlBishi is President of SHIMA and the association's nominated National Director for IFHIMA and Mr. Mustafa Khalid Aljarrah is the Deputy Director.

**Lorraine Nicholson,**  
Membership Chair 2013-2016  
Past President of IFHIMA 2007 – 2010

The activities of the HIM Regional team for Africa shall include but are not limited to the following;

- Analyze, review and share necessary steps for the implementation of EHR in all health care systems in the region of Africa;
- Harmonize the potential of technological innovation to support health care delivery and development;
- Draft regulation and initiate regional legislation for E-exchange of health information in the digital era, recruitment, monitoring and enforcement:
- Develop partnership and collaboration protocols/initiatives with international agencies in setting standards of practice and monitoring performance to ensure operational use of best practices.

The Summit will feature, a high-level panel discussion on EHR and clinical coding , roundtable discussions to share challenges and inspire innovative solutions including diverse partnership meetings where initiative, projects and announcements will be launched. In addition, the Summit will describe the level of preference and capacity to which professional practice should aspire including promotional meeting to showcase the 18<sup>th</sup> IFHIMA International Congress in Tokyo, Japan in October 2016.

There will be a number of social events during the conference including a Gala Dinner and visits to historical sites. The summit will also include a scientific exhibition where companies will display products with exclusive relevance to the delivery of quality patient care.

Attending this summit will help healthcare leaders secure input from larger disciplines of HIM practitioners by providing direction, encouragement and self-reflectivity about HIM Practice in general.

*Wole Ajayi ( FHIM)  
IFHIMA Regional Director for Africa*



# HIM INDIA INFO-2015

## First National Conference and Exhibit of the Health Information Management Association (HIMA) India

4<sup>th</sup> -5<sup>th</sup> December 2015, Krishna Institute of Medical Sciences Ltd., Hyderabad-India

### The HIM INDIA INFO-2015

HIMA India's primary goal was (1) to provide the knowledge resources and tools to advance health information professional practice and standards for the delivery of quality healthcare, and (2) to ensure that HIM professionals are armed with the skills and tools to act as leaders, using quality information to achieve the triple aims of reduced costs, better care, and improved people health. The conference's further aim was to stimulate and create awareness among various health and information science students, healthcare professionals, hospital administrators, policy makers, and users and developers of software about the application of health information in delivery and promotion healthcare.

### Objectives:

- To share HIM knowledge and allied topics of current and future issues
- To analyze innovation of HIM projects across the country
- To share design and development of HIM program
- To acquaint with the implementation strategies of EMR/EHR
- To conduct meeting of representatives of different states/countries to elect Board of Directors as policy makers to oversee the HIMA-INDIA and to move forward to make it vibrant national association to conduct international congress in the year 2017.

**Speakers:** About 30 National and International renowned speakers with vast experience in HIM, IT,

Healthcare management and allied field participated and presented papers on current and future role of HIM profession and also on the buildup of national association to oversee the professional growth and development.

**HIMA special meeting:** A meeting of the representatives of different states/countries was conducted on the evening of the first day of the conference. Discussions were held and the Board of Directors was elected as policy makers to oversee the HIMA India and how it can move forward to make national association to conduct international congress in the year 2017 or holding IFHIMA International Congress in 2019. Members showed keen interest in building up the HIMA of India as robust national association. During the discussion they wanted each state to work on a membership drive to bring as many as professionals as possible under the umbrella of HIMA India so that the association can be a strong body to carry out its objectives successfully.

**Participants:** About 250 participants including HIM professionals, Students, Nurses, Doctors, Hospital Administrators, and Paramedics from across the country and overseas participated. All presented articles were compiled and printed in the souvenir and distributed to all the participants.

### Awards and Recognitions:

Mementos were given to best speakers under each category and participation certificates were given to all attendees. In order to motivate and promote the HIM profession, awards in the form of



HIM INDIA INFO-2015 Conference Participants



HIMA INDIA Executive Members along with some Conference Speakers



Dr. Mogli handing over best speaker award Memento to Dr. Jayachand



Dr Mogli Award of Professional Excellence for the year 2015

“Mementos” were given to best speakers, as chosen by an Ad hoc committee of 3 members who evaluated the presentation for the latest innovative and practical professional knowledge and skills that informed and motivated the participants.

**Dr. Mogli’s Award for Professional excellence in HIM** was set up in year 2011 by Dr. Mogli to promote the HIM profession and being awarded since then every year for those who excel in the profession.

“Honoring Those Who Make a Difference in the HIM Field” is the key focus of recognition is given to professional(s) who excel in the field with their outstanding contribution for the overall growth of HIM field that should inspire other members. An Ad hoc committee of 3 members was constituted to develop a criterion to review the background of participant speakers who could meet the set criteria. The 2015 awardees are.

1. Dr. Jayachand Pallekonda – USA
2. Dr. Saadoun Faris Al Azmi – Kuwait
3. Ms Raniya Humaid Al Kiyumi – Australia
4. Mr. Narendar Sampath Kumar – UAE
5. Mr. Subhakar – India

**Conclusion:** Chief Guest, Guest of Honor and guest speakers applauded that the papers presented were of high standard and it was not just a National Conference, but more an International Conference. And conveyed due to the extraordinary efforts made by Dr G D Mogli, Organizing Chairman, Mr Subhakar, General Secretary and Executive Members of HIMA-India, the conference was a grand success.

(For further details please visit [www.himindia.com](http://www.himindia.com) and reach us on [himindiainfo2015@gmail.com](mailto:himindiainfo2015@gmail.com))

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# Report on Global Health Workforce Council (GHWC) Meeting – January 20 – 23, 2016

I had the pleasure of representing IFHIMA at the January 2016 GHWC Meeting in Dubai.

As you may recall from previous reports in Global News, GHWC is co-chaired by Dr. Bill Rudman of the AHIMA Foundation, and myself – with participants from around the globe.

IFHIMA was approached in late 2013 by AHIMA (the American Health Information Management Association), to participate in an international collaboration to build a framework for global health information curricula and competencies (see <http://ifhima.org/global-health-workforce-council-ghwc/>).

The curriculum guidelines have been created and circulated for discussion and comment. They are available for use by any national HIM association wishing to measure their own HIM education system against the guidelines, considered necessary to ensure competent HIM professionals in the work place. It is also the intention that these guidelines will be utilized to develop new HIM programs, with a focus on the needs in developing countries.

The entire project was to last three years. As we draw near the end of the original three year term, the Council is currently investigating opportunities for additional funding to keep the team operational, to further the goals and to ensure the deliverables are timely and current.

## Highlights of the January 2016 Meeting in Dubai, United Arab Emirates (UAE)

Dr. Sabu Mandapam, Associate Dean of the School of Allied Health Sciences, Manipal University, India, presented a summary of HIM in India, and shared the challenges and successes related to implementing the GHWC curricula in 2016. He explained the need for faculty training, continuing education, and development of the program within the university. In addition, he stated he would like IFHIMA to consider a University/Academic membership category – which is currently being discussed at the Board level, and will be a topic of conversation at the General Assembly in Tokyo.

Yukiko Yokobori of Japan, IFHIMA Regional Director and Co-Chair of the WHO-FIC Education and Implementation Committee, presented on credentialing models that may be created, and this generated great discussion as to how to proceed. She also did a presentation on the upcoming IFHIMA Congress, and shared the program schedule with participants.

Francis Kirubakaran of Qatar presented his concept of infrastructure and global engagement that would be required to further the circulation and goal of the GHWC. He also, like Ms. Yokobori, discussed the desire for a GHWC certification process in nations where none exists.

Tegbey Eyrarn of the Ghana Health Information Management Association (GHIMA) gave a presentation on the forming of GHIMA in 2012



and the journey HIM professionals undertook in forming GHIMA. He also presented on how the use of data collection in Ghana has supported the delivery of care and impact on hospitals.

Hussein Ali Y Albishi of the United Arab Emirates (UAE) reported that UAE plans to adopt the curriculum, and will be looking on their present curriculum, accredited by the Health Information Management Association of Australia, and mapping the two.

Mary Cleary of Ireland presented on the "Future of the GHWC", and the need to maintain a local focus, and to respect the overlap of all the HIM, HICT and HI professions, ensuring data protection and privacy is always at the forefront. All agreed with her plan to maintain a focus on leadership and professionalism.

Dr. Bill Rudman, Executive Director of the AHIMA Foundation, reported that AHIMA is creating a

Workforce Development Institute in 2016 – which will focus on Leadership, Apprenticeship and Research. AHIMA will also be creating a HIM apprenticeship program.

Adio Rasaq Adetona of Nigeria, gave an oversight from the African perspective, explaining the challenges with finding educators, the need for regional collaborating centres across the continent, and the search for external sources of funding to the countries. He explained that presently, coding only takes place in teaching hospitals, which is approximately only 5% of the entire hospital activity.

The closing topic of the meeting was how to procure funding to keep the work going. Various ideas were brainstormed, and will be investigated. Please watch for updates as the valuable work of this group continues on!

*Marci MacDonald  
IFHIMA President Elect*



The 18th IFHIMA  
International Congress Tokyo 2016

## Save the Date for the IFHIMA Congress in Tokyo in 2016!

Date: October 12-14, 2016

Venue: Tokyo International Forum, Tokyo, Japan

Theme: A New Chapter in Global HIM Begins: Application,  
Implementation and Dissemination

Visit our website: [www.ifhima2016.com](http://www.ifhima2016.com)

## HIMAA Professional Practice Guidelines



The Health Information Management Association of Australia (HIMAA) recently released a new publication called “HIMAA PROFESSIONAL PRACTICE GUIDELINES - WHO WE ARE, OUR VALUES, AND OUR PRINCIPLES OF PROFESSIONAL PRACTICE”.

The practice guidelines have been developed to provide HIMAA Members with a set of definitions, values and professional practice guidelines to follow in the conduct of their duties to ensure the people and the organisations they serve have access to quality health information services.

The core requirement is that all Health Information Management Professionals shall undertake practice of the profession with honesty and integrity, and in doing so they will bring honour and respect to the profession through their words and deeds.

The document opens with a clear definition of who a health information management professional is:

*The health information management professional applies their knowledge and skills to create, acquire, analyse and/or manage information to meet the clinical, legal, ethical and/or administrative requirements of the health care system.*

The HIMAA Health Information Manager (HIM) Competency Standards define the knowledge and skills required of a health information management professional.

The document provides further definition of two examples of health information professionals, Health Information Managers (HIM) and Clinical Coders (CC).

Within the following section of the document, HIMAA has defined how Health Information Management Professionals add value to patients / the public, clinicians, government, funders, employers in healthcare delivery, IT/health informatics professionals and researchers and how

HIMAA itself adds value to these stakeholders in addition to members, non-members and students.

The HIMAA Professional Practice Guidelines describe how each of the HIMAA Member Principles of Professional Practice are to be applied:

1. Advocate, uphold, and defend the individual’s right to privacy and the doctrine of confidentiality in the use and disclosure of information taking into account applicable legislation.
2. Show courtesy to and respect the rights of all professional colleagues.
3. Undertake their professional duties in an ethical, efficient, legitimate, safe and responsible manner.
4. Not engage in (and report) dishonesty, fraud, deceit, misrepresentation or other forms of illegal or unethical conduct that adversely reflect on the profession or the individual’s fitness for membership in the profession.
5. Make determinations within the professional scope of assigned responsibilities and knowledge.
6. State truthfully and accurately any professional credentials, education and experience.
7. Discharge honourably the responsibilities of any national or branch/network association position.
8. Advance health information management knowledge and quality practice through continuing participation in education, research, publications, presentations and interdisciplinary collaboration.
9. Recruit and mentor students, staff, peers and colleagues to develop and strengthen the professional workforce.
10. Contribute to the planning and proactive development of services which enable individuals within the community to achieve optimum health.

A copy of HIMAA’s Professional Practice Standards can be accessed at

[http://himaa2.org.au/sites/default/files/HIMAA%20Professional%20Practice%20Guidelines\\_WEB\\_Final\\_5Nov15.pdf](http://himaa2.org.au/sites/default/files/HIMAA%20Professional%20Practice%20Guidelines_WEB_Final_5Nov15.pdf)

Sallyanne Wissmann  
Australian National Director  
IFHIMA Director for Western Pacific Region

## The Story of IFHRO – Revisited

In 2007 The Story of IFHRO was presented to representatives of member nations and other participants at the 15<sup>th</sup> International Health Records Congress held in Seoul, the Republic of Korea. It was/is an historical overview covering the lead up to the foundation of the International Federation of Medical Record Organizations (IFMRO), renamed International Federation of Health Record Organizations (IFHRO) in 1976 and now the International Federation of Health Information Management Associations (IFHIMA) in 2010. This small book traces the development of the international movement over the years to 2004 concluding with the 14<sup>th</sup> International Health Records Congress held in Washington DC.

Since 2004, in addition to three (3) international congresses, there have been many changes, not only in the Federation, but also in the health care environment within which we work. These changes have had an effect on the Federation, its organisation and representation. With these changes the Executive Board of IFHIMA thought it was timely to update “The Story” and hopefully a revised edition will be available to present to members at the 18<sup>th</sup> International Health Records Congress in October 2016 in Tokyo, Japan.

*Phyllis J. Watson AM  
Past President, IFHIMA*

*Disclaimer:*

**Contributions to Global News are welcomed from members and non-members of IFHIMA and articles should be typed and sent by e-mail to the Editor, Lorraine Fernandes ([lfernandes54@gmail.com](mailto:lfernandes54@gmail.com)) for consideration for publication. Responsibility for referencing in any article rests with the author. Readers should note that opinions expressed in articles in Global News are those of the authors and do not necessarily represent the position of IFHIMA.**

**PS:** If you do not wish to receive further IFHIMA/IFHIMA messages or editions of Global News please let us know and we will remove you from the mailing list ([angelika.haendel@uk-erlangen.de](mailto:angelika.haendel@uk-erlangen.de)).

## Calendar of Events:

**April 28 – 29, 2016**

[NOLO 2016: Annual meeting of the Nordic Medical Secretary Associations](#)  
Helsinki, Finland >>> [read more \(PDF File\)](#) >>>

**May 27-31, 2016:**

[The 1st International Scientific Meeting on Health Information Management](#)  
Lombok, Indonesia >>> [read more](#) >>>

**June 09-11, 2016**

[XVII Jornadas Nacionales de Documentación Médica](#)  
Sevilla, Spain

**June 22-23, 2016:**

[“Experience IT” – eHIM Summit in the Region of Africa](#)  
Venue: Ange Hill Hotel, Accra, Ghana

**June 25-29, 2016:**

[13th International Congress in Nursing Informatics](#)  
Geneva, Switzerland

**August 28 – Sept 2, 2016:**

[Health – exploring complexity \(HEC2016\): An Interdisciplinary Systems Approach](#)  
[GMDS & DGEpi & IEA-EEF annual meeting, Medical Informatics Europe – MIE 2016](#)  
Munich, Germany

**October 12-14, 2016:**

[18<sup>th</sup> IFHIMA International Congress](#)  
Tokyo, Japan >>> [10 things ToDo in Tokyo](#) >>>

**October 15-19, 2016:**

[88<sup>th</sup> AHIMA Convention and Exhibit](#)  
Baltimore, MD, USA

**October 24-25, 2016:**

[CHIMA National Conference](#)  
Edmonton, Alberta, Canada

**November 2-3, 2016:**

[6th Annual Health Information Management Congress](#)  
Abu Dhabi, UAE

**November 08-10, 2016**

[2016 HIMAA NCCH National Conference](#)  
Melbourne, Australia