IFHIMA Member Survey
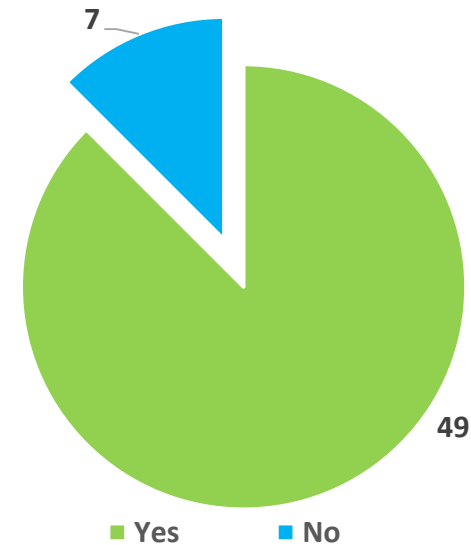
Presentation to IFHIMA General Assembly

19 November 2019

Value of Membership

- 56 Responders
- 6 not currently members

Membership Demographics by Region

Number and Percentage
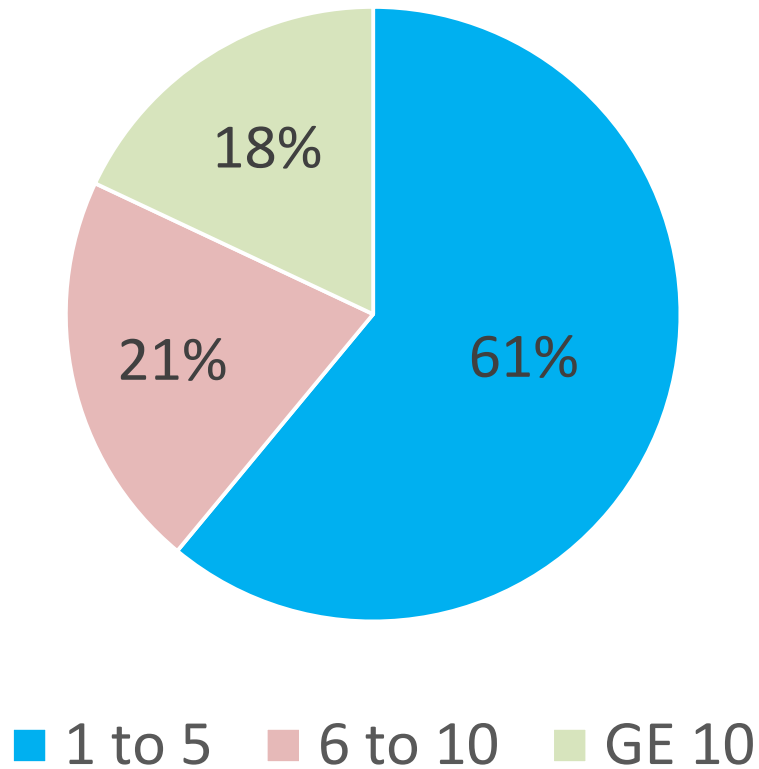

7 = 13%
16 = 29%
14 = 25%
3 = 5%
9 = 16%
4 = 7%
3 = 5%
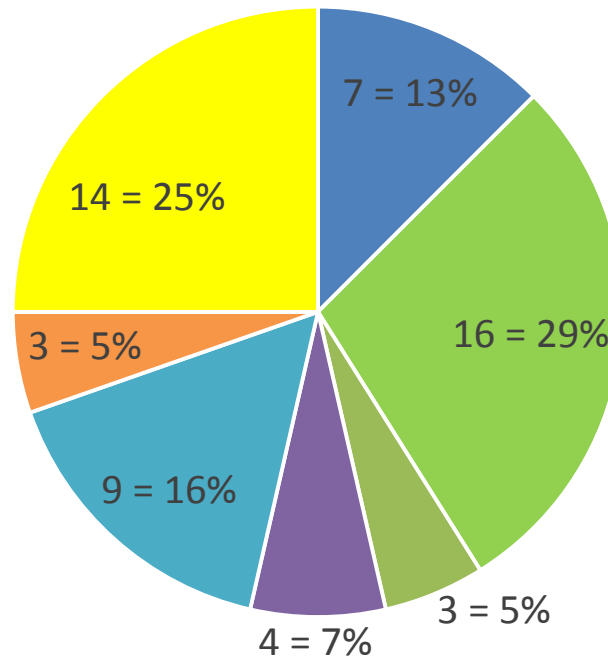
■ East Med ■ Americas ■ Europe ■ South E Asia ■ W. Pacific ■ Africa ■ Not Given

Years of Membership
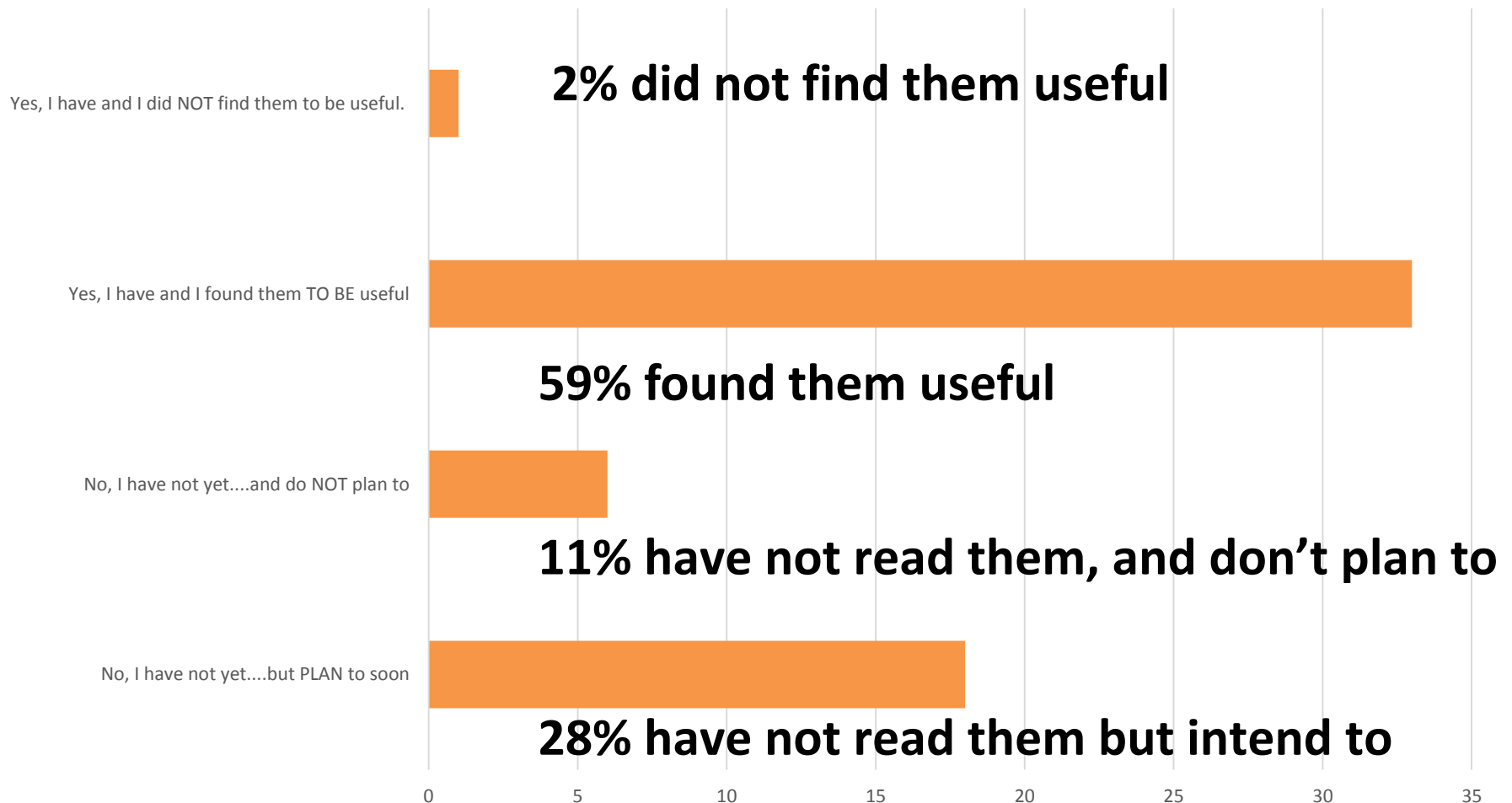

61% 21% 18%

■ 1 to 5   ■ 6 to 10   ■ GE 10

High Level Feedback

- Recognize importance of being an NGO with WHO = **96%**

- Knowledge of membership fees = **96%**

- Awareness of international status = **96%**

- Not aware – but do see value = **2%**

- Not aware – but do NOT see value = **0%**

Feedback on Learning Modules

2% did not find them useful

Yes, I have and I did NOT find them to be useful.

Yes, I have and I found them TO BE useful

59% found them useful

No, I have not yet....and do NOT plan to

11% have not read them, and don't plan to

No, I have not yet....but PLAN to soon

28% have not read them but intend to

0   5   10   15   20   25   30   35

Most Utilized Resources

- Education Modules

- White Paper on Information Governance

- ISO/TC 215 Informatics Standards

- Global HIM Curricula Competencies

- Strategic Plan

Global News

- Positive comments, and like availability on website

- 5% (3 respondents) do not find it useful

- 36% (23 respondents) would consider being an editor

- 61% (34 respondents) are willing to contribute articles to the publication

Future Trends & Expectations

- White Papers = 95% see importance in publishing same
- Education within specific countries
- Information Governance
- Cyber security and future technology trends
- ICD-11
- Future of computer assisted coding
- Promote value and importance of profession

Future Trends & Expectations

- Challenges with EMR implementation

- Moving from traditional Health Records roles into more complex and diverse areas

- Some nations have limited training

- Privacy, coping with patients

- Dealing the insurance agents/companies

- Clinical documentation improvement

- More HIM programs required in some nations

Future Trends & Expectations

- Modernization management

- Outsourcing challenges facing the profession

- Standardization in the collection of data

- Building partnerships with our IT colleagues

- Ethical issues in dealing with patient records, within some nations

- Moving to a paperless environment

You Are The Key!

Give us your feedback in break-out sessions

– What do you see as the future direction of our HIM profession?

– What are your regional concerns?

– Did the membership survey reflect your views?

– How can IFHIMA assist you?

– Are you willing to serve on an IFHIMA Task Team?

THANK YOU!