

## Resident Disaster Preparation Information

Please take ALL recommended precautions by local news media and governmental agencies to ensure the safety of you, your family and your home.

You are responsible for securing the home against possible damage.

**If your home must be vacated due to an impending event, you are requested to please take the following steps PRIOR to evacuating:**

1. Turn off main gas line to the home. (Call Utility Company for instructions)
2. Turn off main water supply to home.
3. Turn off all electric to home. To do this, go to the circuit breaker power panel and turn the main breaker lever to the "Off" position. This disconnects all power feeding the panel and the branch circuits.

**Note:** *if you turn off the water supply but fail to turn off the electric (at the main breaker), the water heater may run with no water in the tank. This may damage the water heater. To avoid this, please turn off both the water and the electric to the home.*

4. Take your pets with you or bring them to a pet shelter.
5. Secure items outside the house including play houses, small planters and anything that could potentially become a flying object during high winds.
6. If possible, protect your vehicles from flying debris or falling trees by parking your vehicles in the garage.
7. **Notify your Invitation Homes office prior to evacuating.**

## Useful Websites

For more information on how to prepare for a hurricane, please go to these websites:

Tampa: <https://www.hillsboroughcounty.org/en/residents/public-safety/emergency-management/stay-safe>

Orlando: <https://www.brevardfl.gov/EmergencyManagement/KnowYourRisk/TropicalCyclones>

South Florida: <https://www8.miamidade.gov/global/emergency/hurricane/home.page>

Jacksonville: <http://www.coj.net/departments/fire-and-rescue/emergency-preparedness.aspx>



## Invitation Homes Contact Numbers

Please contact your Invitation Homes office for storm-related damages and other property management questions at these phone numbers:

- **Repair and Maintenance:**  
**888-330-4969**
- **General property management questions:**

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|---------------|--------------|
| Tampa         | 813-257-0126 |
| Orlando       | 407-732-6947 |
| Jacksonville  | 904-423-4850 |
| South Florida | 954-745-2500 |

Should you have other questions, please check the Invitation Homes website.

