

La Madeleine Gift Card Replacement Form

Submit completed form to:

La Madeleine
Guest Relations Department
12201 Merit Drive, Suite 900
Dallas, TX 75251

Please complete the information below, sign, date and submit via U.S. MAIL to the address on the left. Please allow 2-4 weeks after the replacement request is received by the Guest Relations department for a response or the delivery of any replacement gift card.

Please check the appropriate box:

- Inactive or Incorrect Balance Physical Card

If this is a “Bon Appétit” card received from a manager, please include the location where you received this card from (note the front of the card will say “Bon Appétit”). Submit the fully completed form, along with your physical gift card and a sales receipt (if possible) to the above address.

- Inactive or Incorrect Balance Digital Card purchased from Amazon.com, Target.com, Kroger.com, OfficeDepot.com, Paypal.com or GiftCardMall.com¹.

Submit the fully completed form, along with a copy of your purchase confirmation to the above address.

- Lost or Stolen Gift Card

Submit the fully completed form, along with your sales receipt and cardboard hanger (if possible) to the above address.

- Damaged or Unreadable Gift Card

Submit the fully completed form, along with your physical card and cardboard hanger (if possible) to the above address.

For properly submitted claims, a new La Madeleine Gift Card will be issued for your inactive gift card once the information is confirmed and validated.

Customer Information

Name: _____ Email: _____

Mailing Address: _____

La Madeleine Location Received at (for “Bon Appetit” Cards):

La Madeleine Gift Card Number: _____

By signing below, I hereby certify under penalty of law that the information provided by me above is true and correct, that I purchased or received as a gift the above noted La Madeleine Gift Card and I am the lawful owner of the card.

Signature: _____ Date: _____

V8.29.19

¹ If this was purchased from any other website, this was not an authorized sale – this is not a valid La Madeleine Gift Card and any request for a refund should be directed to the site where the purchase was made.