

TELE-SERVICE VIA INTERNET

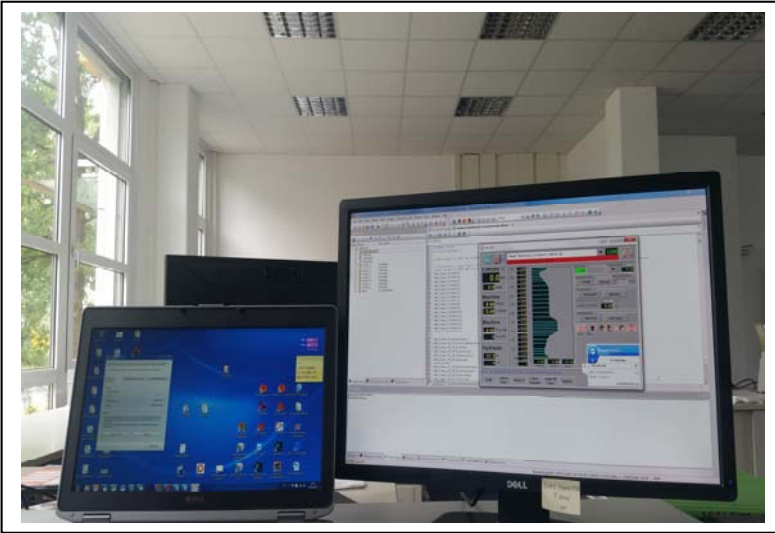
Product Description:

Tele-service for all our B&R machine controllers is standard. A direct connection to the internet, without firewall or anti-virus software is required.

It is a complete software support of PLC and visualization:

- start-up & machine settings
- Brief training
- Program updates
- Fault finding

Online via telephone through one of our service engineers at Uniloy Milacron Germany in Grossbeeren



Advantages:

- Cost saving – no travel expenses
- Quick availability of program updates and modifications – no shipment of eproms, CD or diskettes
- Reduced changeover and start-up times when doing a product change due to support by UMG service engineer
- Complete access to and usage of all control features by means of training and support by phone
- Reduced time required for fault finding and elimination

MOOG TMC: For all customers using Moog TMC controllers teleservice retrofits (limited to PLC are available. Please contact service@uniloy.de for an offer

Features:

-Real time online support and fault finding, programme and feature upgrades

Product Availability:

	UMS 4.S/D	UMS 8.S/D	UMS 12.S/D	UMS 16.S/D	UMS 20.S/D	UMS 24.S/D	UMS 30LS.S/D	UMS 32.S/D	UMS 35LS.S/D	UMS 35.S/D
HYDRAULIC MACHINES UMS										
Tele service via Internet	X	X	X	X	X	X	X	X	X	X
ALL ELECTRIC MACHINES UMS	UMS 4E.S/D	UMS 8E.S/D	UMS 12E.S/D	UMS 20E.S/D	UMS 32E.S/D					
Tele service via Internet	X	X	X	X	X					