

## GLOBAL TECHNICAL SUPPORT AND SERVICE YOU CAN COUNT ON

Once you receive your Mold-Masters Co-injection system and begin production, you're in the experienced hands of our aftermarket service professionals. Working diligently to ensure your operation runs smoothly, Mold-Masters personnel are your service partners that provide rapid global support with a range of services. Contact us today to unlock your operations full potential.



### AFTERMARKET SERVICES

#### OEM SPARE PARTS

- Maintains the original tight manufacturing tolerances.
- Ensures high performance levels of your system.
- Large inventory of standard spare parts for fast delivery.

#### SERVICE AND REPAIRS

- Completed by experienced technicians.
- We know your system best.
- Come to us or we can come to you.
- Emergency 24hr service available.

#### REFURBISHMENTS

- Restore your molds performance to "like new" condition.
- Extends the production life of your system.
- More economical than the cost of a new hot runner system.

#### PREVENTATIVE MAINTENANCE PROGRAMS

- Keep your mold running smoothly.
- Maximize uptime and yield.
- Control costs.

#### TRAINING COURSES

- A range of classes tailored to suit each audience.
- Improve your understanding of co-injection.
- Minimize process and service mistakes.
- Operate with greater accuracy and efficiency.

#### CO-INJECTION DEVELOPMENT LAB (ROWLEY)

- Test processing characteristics for co-injection.
- Validate co-injection capabilities before committing.

## OUR COMMITMENT

Our hot runner systems are so robust and reliable, they're backed by our industry leading warranty. And behind that warranty, you'll find the industries most comprehensive global support network of experienced and dedicated professionals offering help whenever you need it. Put Mold-Masters behind your business!

# BY THE NUMBERS



**50+**

YEARS IN BUSINESS

**100**

NUMBER OF COUNTRIES  
WE DO BUSINESS IN

**2,150**

NUMBER OF GLOBAL  
EMPLOYEES

**150,000**

DIFFERENT MOLDING  
APPLICATIONS MANAGED  
TO DATE

**150**

GLOBAL FIELD SERVICE  
TECHNICIANS

**39**

POST SALES CUSTOMER  
SERVICE REPRESENTATIVES

**28+**

INSIDE TECHNICAL SUPPORT

**15**

GLOBAL SERVICE CENTERS

**11**

GLOBAL SPARES  
INVENTORY FACILITIES

## CONTACTS:

### CO-INJECTION AFTERMARKET

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### CO-INJECTION DEVELOPMENT LAB

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# eSTORE

INSTANTLY CONNECTS YOU TO THE  
PRODUCTS YOU NEED DAY OR NIGHT.

Now available on-line, eSTORE provides Mold-Master customers quick, convenient access to our full parts library to keep your operation in production with as little effort as possible. Register today for full access to special features. See for yourself what the future has in-store.

