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Summit DD plays a vital role in the community. Nearly half of all residents in Summit County know someone with a developmental disability. Did you also know one out of every 100 people in our county relies on Summit DD for support?

We provide Early Intervention for families with young children. We work with youth to guide them through the important transition from teen to adulthood, uncovering interests and building skills for their futures. For adults, we help open doors of opportunity for individuals and coordinate the supports needed to assure equal access.

We also support our community. We offer training and resources to Summit County employers, agencies, schools and daycare centers. We partner with organizations to foster innovative programs and out-of-the-box initiatives that challenge the status quo and ensure that people with disabilities have choices.

Lastly, we empower staff. Our dedicated employees are invested in the mission and the families they serve. Their diverse talents come together to make Summit DD successful.

I invite you to read through our annual report to see all the ways that Summit DD continues to make meaningful connections for those we serve and those who support us … one person, one organization and one staff member at a time.

JOHN TRUNK
Superintendent
MISSION:
Helping people of all abilities reach their full potential, one person at a time.

ENSURE THAT OUR SYSTEM IS SUSTAINABLE FOR FUTURE GENERATIONS.
Summit DD has experienced an increase of people eligible for services, along with declining revenues. We will build a financially sustainable service model to ensure funding is available to support the health, safety and quality of life of people we serve well into the future.

EMPOWER AN ENGAGED WORKFORCE THAT ACHIEVES THE BEST OUTCOMES FOR PEOPLE WE SUPPORT.
Our employees are our greatest asset as we work to achieve our mission and vision. We will cultivate a diverse and inspired team and ensure they have the knowledge, skills, and tools to meet and exceed the expectations of those we support.

ENSURE QUALITY SERVICES WHILE WE CULTIVATE OPPORTUNITIES FOR PEOPLE TO FEEL INCLUDED.
Our role is to listen to the people we serve, identify outcomes, and connect them to the support that helps achieve their goals. We will remain person-centered to ensure the highest quality of services as we create opportunities for meaningful community connections.

MAKING MEANINGFUL CONNECTIONS
VISION:
Summit County is a community where people feel included.

Objectives include:
• Build meaningful relationships with people we support to shape person-centered outcomes.
• Ignite the community as a natural support.
• In partnership with our provider community, build a culture in the direct service professional community that is committed to achieving people’s outcomes.

Objectives include:
• Foster a culture that reflects our core values.
• Build work systems that support organizational performance excellence.

Objectives include:
• Maximize alternative revenue streams.
• Ensure that the allocation of local resources are aligned to outcomes that move us closer to our mission and vision.
• Right-size our facilities to meet future needs.

WE VALUE: Trust · Respect · Collaboration · Innovation · Inclusion · Excellence
Cory: A Winning Attitude

There’s nothing like the support of those around you to help you reach goals. That’s exactly what one local middle-schooler uses to work toward his goals. Cory is an outgoing 14 year-old with a zest for life. While he’ll tell you that his favorite subject in school is math, his true passion seems to lie in his love of sports and his family. “I play first base,” he shared. Cory plays for Tallmadge Little League’s Challenger Division, an adaptive baseball program for boys and girls with physical and developmental disabilities. Over the years, Cory and his family have been able to grow the division from just 16 players to about 60. “Would you say that the biggest part of your heart is baseball?” Cory’s mom asked him as they talked about his team and the Challenger Division.

“No – family,” Cory said emphatically. “Family has the biggest part of my heart.”
406 NEW PEOPLE WERE FOUND ELIGIBLE for services in 2018, a 50% increase over the past two years.

SERVED 4,640 ADULTS AND CHILDREN in 2018, an 18% increase over the last ten years.

SUPPORTING ADULTS:
- 1,914 day program services;
- 1,772 residential services;
- 2,054 transportation services

79.8% OF ADULTS state they have friends that are not family or paid staff.

230 CHILDREN ATTEND CHILD CARE CENTERS in their own communities, receiving inclusion support from Summit DD’s Community Partnership for Inclusion program.

Responded to over 1,000 REFERRALS for Early Intervention services for children age 0-3.

25 NEW PEOPLE RECEIVED ACCESS to assistive technology to help with communication.

96.2% of eligible people and 88.7% of parents/guardians ARE SATISFIED with Summit DD as an Agency.

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700 FAMILIES

ACCESS FUNDING
through the Family Engagement Program
to participate in community-based programs.
112 community camps,
156 specialty camps,
128 community clubs or classes and
45 adaptive equipment
Awarded a Child Find grant from the Ohio Department of Developmental Disabilities to conduct outreach for referral sources of Early Intervention.

Awarded a grant from the Ohio Department of Developmental Disabilities to assist youth who are involved in multiple systems within Summit County.

In collaboration with the Educational Services Center, hosted a four-part Transition Academy series to educate families on transition activities that can impact success upon graduation.

Sponsored a four-part training series for Ohio Department of Education parent mentors on supports available through Summit DD to help provide information to students and families throughout Summit County.
Implemented a new Individual Service Plan (ISP) format that focuses on what is important to and for each person. Plans will have outcomes that are specific to each person we serve.

Successfully completed Our Journey Forward to meet the Center for Medicaid Services mandate of conflict-free case management, transitioning each individual served in Summit DD locations to a provider of their choice. Feedback from people, family, and teams continues to be positive!
Brandon and Samantha: Every Day is a Gift

Happily ever after—it’s an age old phrase that everyone knows. Most of the time, it’s referenced in a fairytale. However, for Brandon and Samantha, they’re living it every day. So when did their picture perfect love story begin? They met through a shared friend back in 2000. “The sparks flew and we officially started dating on March 24th,” Samantha reminisced with a smile. For the next 11 years, they built a strong foundation of love and the wedding bells rang on June 4th of 2011. Thanks to the loving support of several family members, Brandon and Samantha were gifted a puppy named Minnie, plus a beautiful home in a quaint neighborhood to begin their married life together. At the entrance of their home there is a sign that displays Brandon and Samantha’s motto—Every Day is a Gift. “And it is. Every single day is a gift,” said Samantha.
1 IN 100 People in Summit County are eligible for Summit DD services.

Doubled the teens participating in the Summer Youth Work Program:
79 teens worked nearly 10,000 HOURS over the summer.

88.5% of Summit County residents know about Summit DD and our favorability rating is at an all-time high of 70.4%.

42.2% OF RESIDENTS know someone with a developmental disability.

95.9% OF RESIDENTS feel that someone with a disability would do well employed in the community.

86.2% OF RESIDENTS feel kids with disabilities would do well in integrated school settings.

Participated in 49 COMMUNITY EVENTS throughout Summit County to connect with our community.

More than 200 COMMUNITY MEMBERS attended Summit DD’s Annual Appreciation Breakfast.
43,592 VISITORS
to SummitDD.org

11,080
Facebook followers

1,516
Twitter followers

657
LinkedIn followers
Collaborated with Summit County Probate Court & Akron METRO RTA to bring the works of artists with disabilities to your neighborhoods.

Collaborated with Summit County Probate Court to publicize the Volunteer Guardianship Program.

Met regularly with state and local elected officials to provide updates on disability related issues.

Through the Summit County Employment collaborative, engaged employers like Meijer’s and McDonald’s to hire adults of all abilities; hosted a hiring event for all area McDonald’s.
Participated in Summit County Executive Ilene Shapiro’s Advisory Council on Diversity & Inclusion. This council advises the Executive on the County’s practices, policies, and procedures in the areas of employment, contracting & purchasing, representation on County-appointed boards & commissions, and community engagement and involvement; in order to ensure that Summit County continues to be a more diverse and inclusive employer, institution, partner, and leader.

In partnership with schools and providers, participated in a transition pilot program in Copley-Fairlawn, Springfield Township, and Woodridge school districts to help students become career or college ready upon graduation. Completed training with Stow, Akron Public, and Green school districts.
Making Meaningful Connections

FOR HEALTH & SAFETY

Your Guide to MUI Process

Summit DD is responsible for ensuring the health and safety of those we serve. Occasionally there are circumstances that pose a threat to the health, safety or well-being of an individual with a developmental disability; we refer to these incidents as Unusual Incidents (UI) or Major Unusual Incidents (MUI). In MUI circumstances affecting adults, Summit DD has dedicated staff who look into allegations. They look into the situation to determine what happened (investigation), what caused the event (cause and contributing factors), and work with individuals and their teams to put preventive measures in place to avoid future risk in similar circumstances (prevention plan). In instances of suspected criminal nature, Summit DD staff refer cases to local law enforcement. In circumstances affecting children, cases are referred to Summit County Children Services. If you think a person’s health or welfare may be at risk, please contact the MUI Department at 330-634-8684.
Completed 1,200 administrative reviews to ensure health and safety; reviews were completed with a 100% on-time rating.

Increased number of individuals with swallowing disorders by nearly 25% to promote a safe eating culture.

Participated in the ARC’s Pathways to Justice program to identify and remove roadblocks in the criminal justice system for people with developmental disabilities.

Received a grant from the Ohio Association of County Boards of DD to develop a provider partnership pilot to define quality outcomes for those we support.
Conducted 75 TRAINING SESSIONS for providers

Completed over 5,000 OVERSIGHT REVIEWS

9 TRAINING SESSIONS with local businesses and schools

RESPONDED TO 1,200 support inquiries from providers

Conducted 75 TRAINING SESSIONS for providers

Completed over 5,000 OVERSIGHT REVIEWS
Making Meaningful Connections

WITH OUR STAFF

Summit DD Staff Volunteer Nearly 1,000 Hours in 2018

In 2018, over 120 Summit DD staff volunteered throughout Summit County for nearly 1,000 combined hours! They gave back to many local organizations that include, Habitat for Humanity, Toys for Tots, United Way, One of A Kind Pet Rescue, Barberton YMCA, Good Samaritan Hunger Center, Boy Scouts of America, Akron-Canton Food Bank, Special Olympics of Ohio and more. “Our staff are driven to be active members in their community. I’m proud of their willingness to give back,” shared Summit DD Superintendent, John Trunk. (This initiative is part of Summit DD’s strategic direction to build inclusive communities. Plus, by creating opportunities for staff to collaborate with one another, we hope to empower an engaged workforce that achieves the best outcomes for the people we support.)
Through the hard work and dedication of our staff, Summit DD received a three-year accreditation from the Ohio Department of Developmental Disabilities.

Introduced a competency-based model for recruitment, training, and retention of our staff to align with our core values.

Embarked on a long-term facilities plan to determine how to efficiently utilize Summit DD properties to serve the community.
120 employees volunteered over 1,000 hours at Summit County nonprofits, including: Boy Scouts of America, Good Samaritan Hunger Center, Habitat for Humanity, One of a Kind Pets, Special Olympics Ohio, Toys for Tots, and more.

79% of staff participated in the health and wellness program.

72 employees participated in the Akron Corporate Challenge, earning: 1st place in softball, 2nd place in foot golf, 3rd place in tug of war and bowling.
Passed a **TWO-YEAR COST REPORT** audit with no findings

79% of operating revenue comes from local tax contributions

Administrative expenses are **7.73% of the total budget**
FINANCIALS

2018 Revenues
- Property Taxes $51,904,190
- Reimbursements $11,944,657
- Grants $1,706,696
- Contract Services $60,037
- Refunds $29,512
- Other Receipts $222,428
Total Revenue $65,876,522

2018 Expenditures
- Salaries $17,656,473
- Employee Benefits $6,998,470
- Supplies $369,285
- Travel & Training $246,451
- Direct Service Contracts $9,341,830
- Indirect Service Contracts $1,437,057
- Medicaid Costs $28,504,362
- Utilities $472,402
- Rentals & Equipment $254,642
- Advertising $88,833
- Other Expenses $300,698
- Real Property Improvement $33,012
Total Expenditures $65,703,515
Did you know that funding for an individual follows the person, not the service or organization?

Funding is based on a person’s identified outcomes. Summit DD SSAs assist each individual to create a person-centered plan and develop a budget that connects them to services in their community. The next page shows an example of an average budget for an adult with an IO Waiver in Summit County.
WHO IS AN AVERAGE PERSON RECEIVING SERVICES?

Hi my name is Joe. I work two days a week at Acme, and go to a private provider day program three times a week. I also get to and from work using a private transportation service provider. My three roommates and I live in a house in Stow where I use my personal earnings to pay rent. My residential service provider helps us with daily needs such as getting groceries, doing laundry and or helping with personal care. When I have time with friends, I like to go bowling and go out to eat.
Agency PROVIDERS

14 Hearts Healthcare Agency LLC
1Oak Healthcare LLC
2nd Home
A Better Tamara
A Caring Touch Providers
A Little Something Extra LLC
A Plus Home Health Agency LLC
Abundant Works Enrichment Services LLC
Access Ability
Access Solutions
Access to Independence
Ace Home Health Care
Achievement Centers for Children
Adapted Advantage, Inc.
Alchera Incorporated (Safe in Home)
Alliance Residential Services
Alpha Care LTD
Always Best Care
Amore Services LTD
AOE Transportation LLC
The ARC of Ohio Inc.
Ardmore Inc.

Argonne Homes
Artemis Care LLC
Asian Services in Action Inc.
At Your Service Specialists
AVID Healthcare LLC
Beautiful Minds Services Inc.
Beyond Homecare
Blick Center
Blissful Days LLC
Blue Wheel Health Services LLC
Breathe Easy Health Care LLC
Bridges Rehabilitation Services Inc.
Cambridge Home Health Care Inc.
Caretenders of Cleveland (Almost Family)
Casleo Corporation (Global Meals)
Cassidy Care LLC
Catholic Charities Corporation
Cherished Memories Transportation LLC
Circe Inc.
Circle of Life Home Care
City Yellow Cab Co.
Coleman Professional Services
Community Care and Transportation LLC
Community Connections Northeast Ohio
Community Habilitation Services Inc.
Community Inclusion Services LLC
Connection Care LLC
Connections in Ohio
Consulting Psychology Inc. (CPI Diagnostics)
Consumer Support Services Inc.
Cortz Services LLC
Curtis Group Inc.
CWM Enterprises LLC
Delalah Kays Health and Human Services LLC
Developing Angels
Diversity Living LLC
Diversity Support Care LLC
Doerschuk’s Bath & Kitchen Show Place Inc.
Doyle Medical LLC
Dungarvin Ohio LLC
Eagle Eye PCS LLC
Easter Seals Northern Ohio
Echoing Hills Village Inc.
Elite Placement Services
Emmanuel Touch Home Care Specialist
Empowering People Inc.
Enterprise Health Services
Epilogue Inc./LTC (TDD)
Equal Care Services LLC
Essence Services, Inc.
Excellence Expected Home Health Services LLC
Experience Home Health Care LLC
Family Disability Services LLC
Family First Residential Services
Family Konnect LLC
Family Life Home and Health Care Services LLC
Freeman Residential Services LLC
GentleBrook Inc.
Global Premier Choice Inc.
Good Stewart Living
Goodwill Industries of Akron Ohio
Greenleaf Family Center
Growing Wings Adult Services LLC
Guided Transitions for Supported Individuals LLC
Hall of Fame Residential Services LLC
Hattie Larlham Center for Children with Disabilities
Hazard Grace Homes, LLC
Help Foundation, Inc.
Helpful Hearted Providers, LLC
Helping Hands Behavioral LLC
Hiram Farm Living and Learning Community
Home Care Network Inc.
Home To You
Horizon Health Services
House of Agape

House of New Hope
Hudson City School District
HUT Limited
In A Nurses Care
Independence of Portage County Inc.
Independent Employment Services LLC
Individual Outcomes
Inner Peace Everlight Home Health Care
International Institute of Akron
Intervention For Peace
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<td>Intra-National Home Care LLC</td>
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<td>Jewish Family Service Association of Cleveland Ohio</td>
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<td>Liberty Group Foundation</td>
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<td>Living Assistance Services (Visiting Angels)</td>
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<td>Lock Hearts Home Care Solutions</td>
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<td>Louisa Ridge Adult Day Services, Inc.</td>
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<td>Make A Change Summit LLC</td>
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<td>Meadowbrook Services</td>
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<td>Medicore Transport Inc.</td>
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<td>Midnight Fire Ministries Inc (Love and Independence, Inc.)</td>
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<td>Miller’s Rental &amp; Sales Inc.</td>
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<td>My Promise Home Healthcare LLC</td>
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<td>Natalya’s Empowerment Services</td>
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<td>Nogle, Alan</td>
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<td>Ohio Living</td>
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<td>One of a Kind Home Health Care LLC</td>
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<td>Opening Arms Outreach Social Services LLC</td>
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<td>Pegasus Farm</td>
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<td>Portage Industries Inc.</td>
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<td>Provide A Ride</td>
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<td>Providers Home Health Agency</td>
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<td>Purfoods LLC (Mom’s Meals)</td>
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<td>Quality of Life Health Care Service LLC</td>
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<td>R.A. Allied Living LLP</td>
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<td>Rainbow Residential LLC</td>
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<td>Recreation Unlimited</td>
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<td>REM-Ohio Inc.</td>
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ResCare/Voca Corp
Resource Empowerment Center LLC
Rivendale Care
Rosy Home Health LLC
Royal Community Care
RX Home Healthcare Inc.
Ryans Helping Hands & Hearts
SaF T First Transportation Inc
SaFGo LLC
SandiCare LLC
SarahCare Adult Day Services
Shade Qiana
Shelter Care Inc.
Side by Side Services LLC
Siffin Inc.
Smart Choice Home Healthcare Services
Society for Handicapped Citizens of Medina County Inc.
Spectrum Developmental Services Inc.
Spicer, Margaret
Staton, Simon
Stay at Home Modifications Inc.
(HandyPro of Northern Ohio)
Stella’s Family Care
Stellar Support Services LLC
Summit Psychological Associates, Inc.
Support Enrich Advocate-SEA LLC
Take 2 Transport LLC
Teammates Center LLC

The Genesis Program
The Learning Farm
The Workshops Inc.
TLC Homes
Top A Quality Care and Behavior Health
Total Education Solutions
Total Homecare Solutions LLC
Toward Independence Inc.
Transit Transportation Services
Tri-Star Scientific
True Companions LLC
True Hearts of Care LLC
TSJ Agapecare Inc.
Two Foundation Inc
Unique Health Service Inc.
United Disability Services
Vantage Aging Inc.
ViaQuest Day & Employment Services LLC
ViaQuest Residential Services
VIP of Ohio
VRI Medical Alarms/Valued Relationships Inc.
(TDD)
W. William Schmidt & Associates Inc.
WR. Catering Inc.
Wayne Health Services and Supplies Inc.
We Can Staffing
Weaver Industries Inc.
Whitehouse Behavioral Health LLC

Windfall Industries
Wise Behavioral Services LLC
Wynn-Reeth Inc.
XL Developmental Services
Your Caring Home Inc.
Your Home Health Agency, LLC
Your Independence Inc.
Zeps Caring Hands
Zukie Builders Inc.